

AUSTRALIAN PUBLIC LIBRARIES STATISTICAL REPORT 2002-2003

**Compiled by Public Library Services
State Library of Queensland
July 2005**

Foreword

The Council of Australian State Libraries (CASL) is the peak body representing the State and Territory libraries and the National Library throughout Australia. CASL members also represent the interests of the public library networks within their States and Territories.

Free library services for all is the cornerstone of democracy and the public library network in Australia supports this ideal. Public Libraries in Australia are seen as community hubs helping to build strong, vibrant and empowered communities. Through a network of over 1,400 service points, libraries provide information to assist in meeting the information needs of the general public as well as those of diverse user groups.

Public Libraries in Australia have embraced the provision of electronic information while continuing to meet the demands for print and audio media. The provision of electronic media through the public library network is assisting to break down the digital divide.

The Australian Public Libraries Statistical Survey is a CASL project that identifies and measures the usage and activities of Australia's public library services. The survey highlights the range of services provided by public libraries within the States, Territories and local governments within Australia.

CASL publishes national public library statistics on a regular basis, and highlights are accessible on the CASL website (<http://www.casl.org.au>).

Chair

Council of Australian State Libraries

2005

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1 Selected National Statistics 2002-2003

Below is a brief synopsis of the Australian national public library statistics published for 2002-03.

Australia's Public Libraries significantly impact on the Cultural and Information industry through the provision of information services that support lifelong learning to the Australian community.

This report shows that total expenditure on public libraries has increased from \$489 million in 1998-99 to \$615 million in 2002-03 representing a 25.5% increase.

These funds were used to deliver public library services to 7.6 million people each month.

Access to services is provided through a network of 1,379 fixed point libraries and 87 mobile libraries throughout Australia, one service point for every 13,560 persons. Over 68% of libraries are open for more than 30 hours each week, with 30.3% of libraries being open more than 45 hours per week (based on available data on opening hours).

Public Libraries are an important community access point to the wealth of information available via the Internet and the public libraries have responded rapidly to the community's needs to access electronic information with 70% of service points now providing public Internet access, a 14% increase since 1998-99. At 30 June 2003, there were 5,015 public access terminals provided to enable Internet access, more than double the number provided in 1998-99. In addition a further 1,323 public access computer terminals were provided for word processing, CD-ROM use etc.

Library collections of more than 38.5 million items (1.9 items per person) were made available for the use of the community and over \$89.6 million was spent on ensuring that these collections remain up to date and relevant. 37% of public library collections have been purchased in the last five years.

173.98 million items were lent to the 9.7 million registered members of Australia's public libraries during 2002-03. A nationwide increase of 3.5% in loans is reflected by the majority of states and territories, with the exception of Australian Capital Territory and Tasmania.

These services were delivered by the 6,908 (FTE) staff employed in Australian Public Libraries.

Table 1 – Services

	1998-99	1999-00	2000-01	2001-02	2002-03
Total Loans	168,045,422	166,320,742	168,644,545	173,427,288	173,982,739
Value of items lent ¹	not available	\$1,646m	\$1,105m	\$1,571m	\$2,893m
Loans per capita	8.9	8.7	8.7	8.8	8.8
Total information enquiries	8,125,541	10,485,572	7,817,700	8,810,177	8,819,593
Information Enquiries per 1,000 persons	4,284	5,474	4,028	4,486	4,437
Internet terminals per 10,000 persons	1.21	1.57	1.8	2.2	2.5

Table 2 – Customers

	1998-99	1999-00	2000-01	2001-02	2002-03
Customers per month (excluding WA)	6,679,619	6,614,329	7,098,380	7,496,441	7,631,985
Customer visits per capita	4.23	4.14	4.39	4.58	4.61

¹ Based on the average book price of States that have provided Collection Value data. Actual values of individual state collections cannot be imputed from this figure.

Registered Library Members	9,585,262	9,579,496	9,518,021	9,812,369	9,713,801
Members as a percent of total population	51%	50%	49%	50%	49%
Percent Adult Members	76%	78%	81%	80%	80%
Percent Junior Members	23%	22%	19%	20%	20%

Table 3 – Collections & Resources

	1998-99	1999-00	2000-01	2001-02	2002-03
Total number of library materials	35,874,197	37,533,869	38,586,414	38,876,485	38,529,265
Total number of Public Access Internet Terminals	2,300	3,011	3,527	4,379	5,015
Number of Public Access Computers for Word Processing etc	1,858	1,934	1,446	1,381	1,323
Library materials per capita	1.9	2.0	2.0	2.0	1.9
Total library materials expenditure	\$73.6m	\$76.1m	\$78.6m	\$82.8m	\$89.6m
Collection value ²	\$263.7m	\$371.6m	\$352.3m	\$428.9m	\$619.7m
Library Materials expenditure per capita	\$3.88	\$3.97	\$4.05	\$4.22	\$4.51
Percent of resources purchased in last 5 years	50.2%	44.3%	40.2%	39.5%	37.0%

² Indicative figure based on the average book price. Figures updated for last 5 years.

Table 4 – Service Points

	1998-99	1999-00	2000-01	2001-02	2002-03
Number of Service Points (including each mobile library³ as a single service point)⁴	1,531	1,525	1,525	1,471	1,466
Population served per service point	12,388	12,560	12,728	13,350	13,560
Service Points per 10,000 persons	8.1	8.0	7.9	7.5	7.4
Libraries open more than 45 hrs per week	26%	27%	28%	29%	30%
Libraries open 30 to 44 hrs per week	38%	37%	38%	37%	38%
Libraries open 10 to 29 hrs per week	25%	24%	25%	25%	23%
Libraries open less than 10 hrs per week	11%	12%	9%	9%	9%
Percent of service points with Internet terminals	57%	53%	64%	68%	70%

³ 87 mobile libraries visit 1,294 locations.

⁴ Access to library services is also provided through 160 deposit stations.

Table 5 – Staff

	1998-99	1999-00	2000-01	2001-02	2002-03
Total Staff (full time equivalent)	6,060	6,510	6,671	6,930	6,908
Population served per staff member	3,130	2,942	2,910	2,834	2,878
Staff members (FTE) per 10,000 persons.	3.19	3.40	3.44	3.53	3.48
Loans per full-time equivalent staff member	27,732	25,548	25,281	25,026	25,186

Table 6 – Expenditure

	1998-99	1999-00	2000-01	2001-02	2002-03
Total Expenditure on Public Library Services	\$489.4m	\$502.4m	\$564.9m	\$574.4m	\$615.6m
Total Public Library expenditure per capita	\$25.80	\$22.26	\$25.06	\$25.04	\$26.46

2 Comparative Data

2.1 Items lent

Overall loans have increased by 3.5% over the past five years. A state by state analysis confirms this trend, with loans increasing by 9.8% in Queensland, 4.2% in Victoria, 3.9% in Northern Territory, 2.8% in Western Australia, 2.0% in South Australia and 0.2% in New South Wales. Loans have declined in Australian Capital Territory and Tasmania. Over half of all loans are made in Victoria and New South Wales.

South Australia continues to have the highest loans per capita and Queensland, Tasmania and Victoria were all above the Australian average of 8.75%.

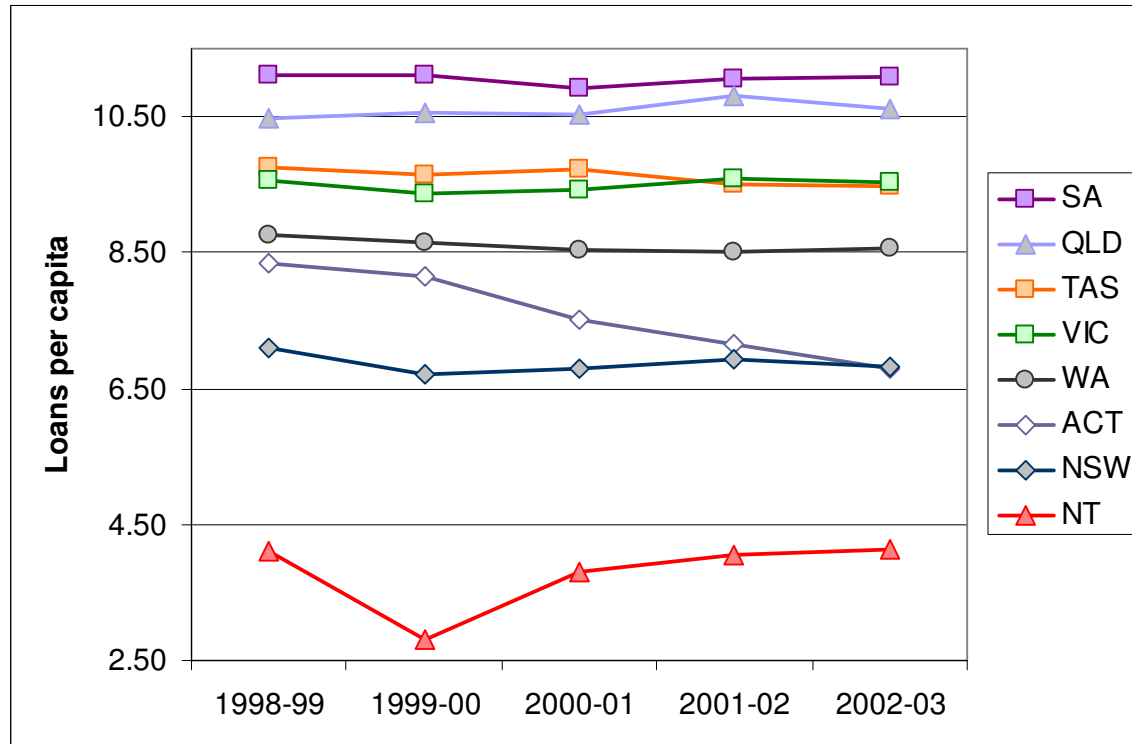
Table 7 – Total items lent

	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Australia
1998-99	2,592,059	45,416,511	791,376	36,750,098	16,610,653	4,594,024	45,002,065	16,288,636	168,045,422
1999-00	2,530,590	43,432,152	549,895	37,681,542	16,660,187	4,538,743	44,631,200	16,296,433	166,320,742
2000-01	2,402,413	44,698,986	753,519	38,222,570	16,491,508	4,585,325	45,263,064	16,227,160	168,644,545
2001-02	2,297,773	45,980,659	804,483	40,087,730	16,805,720	4,486,943	46,583,200	16,380,780	173,427,288
2002-03	2,195,794	45,513,455	822,236	40,337,151	16,940,087	4,528,392	46,904,962	16,740,662	173,982,739
change 98-03	-15.3%	0.2%	3.9%	9.8%	2.0%	-1.4%	4.2%	2.8%	3.5%
percent of national	1.3%	26.2%	0.5%	23.2%	9.7%	2.6%	27.0%	9.6%	100.0%

Table 8 – Items lent per capita

	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Australia
1998-99	8.36	7.08	4.10	10.46	11.13	9.77	9.55	8.75	8.86
1999-00	8.14	6.72	4.05	10.57	11.12	9.65	9.36	8.65	8.69
2000-01	7.52	6.80	3.81	10.53	10.91	9.72	9.42	8.54	8.69
2001-02	7.15	6.93	4.05	10.80	11.07	9.49	9.59	8.51	8.83
2002-03	6.80	6.81	4.14	10.62	11.09	9.49	9.54	8.57	8.75
Change 1998-99 to 2002-03	-18.6%	-3.9%	1.0%	1.5%	-0.3%	-2.8%	-0.1%	-2.0%	-1.2%

Figure 1 – Items lent per capita



2.2 Expenditure on Public Library Services

Funding provided for public libraries has increased over the past five years, with an overall increase of 26%. Increases of 30% or over have occurred in Queensland and Victoria. South Australia and Western Australia have experienced increases of 20% or more, with Northern Territory experiencing a decrease of 11% in expenditure. Capital expenditure on facilities continues to rise with in excess of \$60m spent on improvements to Australian Public Libraries in 2002-03, an increase of \$24m from the previous year.

There is a considerable variation in funding levels between the states and territories, with New South Wales, Northern Territory, Queensland, South Australia and Western Australia providing expenditure per capita contributions in excess of the national average of \$30.97.

Table 9 – Expenditure on Public Library Operations (including the purchase of library materials)*

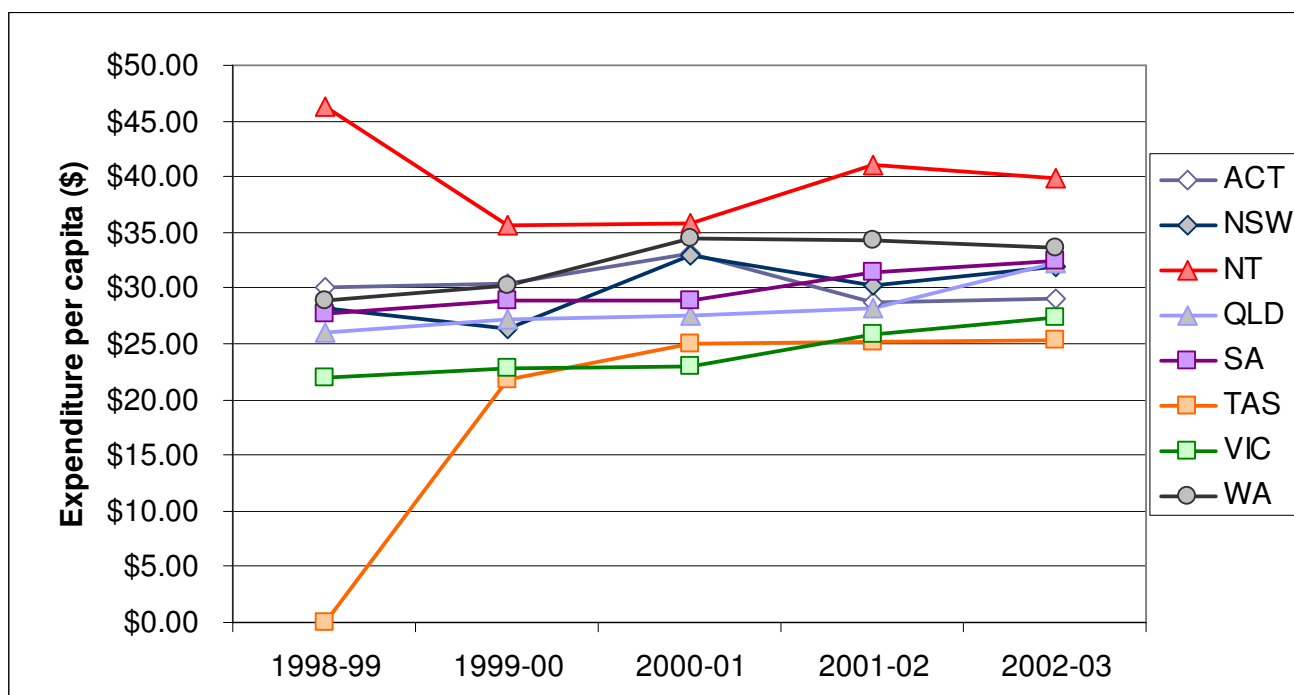
	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Australia
1998-99	\$9.3m	\$181.2m	\$8.9m	\$91.5m	\$41.4m	\$0	\$103.3m	\$53.6m	\$489.3m
1999-00	\$9.4m	\$170.2m	\$6.9m	\$96.6m	\$43.2m	\$10.2m	\$108.5m	\$57.0m	\$502.3m
2000-01	\$9.3m	\$216.8m	\$7.0m	\$100.0m	\$43.6m	\$11.7m	\$110.6m	\$65.5m	\$564.9m
2001-02	\$9.2m	\$201.0m	\$8.1m	\$104.8m	\$47.7m	\$11.8m	\$125.3m	\$66.1m	\$574.4m
2002-03	\$9.4m	\$213.5m	\$7.9m	\$122.6m	\$49.6m	\$12.1m	\$134.6m	\$65.7m	\$615.6m
change	1%	18%	-11%	34%	20%	18%	30%	23%	26%

* Changes to data in previous bulletins have been made for 2000-2001 and 2001-2002 figures.

Table 10 – Total Expenditure per capita

	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Australia
1998-99	\$30.01	\$28.26	\$46.30	\$26.07	\$27.73	\$0.00	\$21.93	\$28.81	\$25.80
1999-00	\$30.42	\$26.34	\$35.56	\$27.11	\$28.85	\$21.82	\$22.78	\$30.26	\$26.23
2000-01	\$33.16	\$32.98	\$35.88	\$27.56	\$28.85	\$24.97	\$23.04	\$34.50	\$29.10
2001-02	\$28.71	\$30.31	\$41.07	\$28.25	\$31.43	\$25.13	\$25.81	\$34.36	\$29.25
2002-03	\$29.10	\$31.93	\$39.87	\$32.30	\$32.50	\$25.42	\$27.37	\$33.68	\$30.97
change	-3%	13%	-14%	24%	17%	16%	25%	17%	20%

Figure 2 – Expenditure on Public Library Services per capita



2.3 Public Access Internet Terminals

Public Libraries have continued to respond rapidly to the community's need to access electronic information with the number of public access Internet terminals provided nationally increasing from 2,300 in 1998-99 to 5,015 in 2002-03, an increase of over 118%.

The national level of provision is 2.5 terminals per 10,000 persons. Northern Territory and South Australia both provide the highest level of 3.4 terminals per 10,000 persons respectively while Tasmania at 1.97 has the lowest rate of provision.

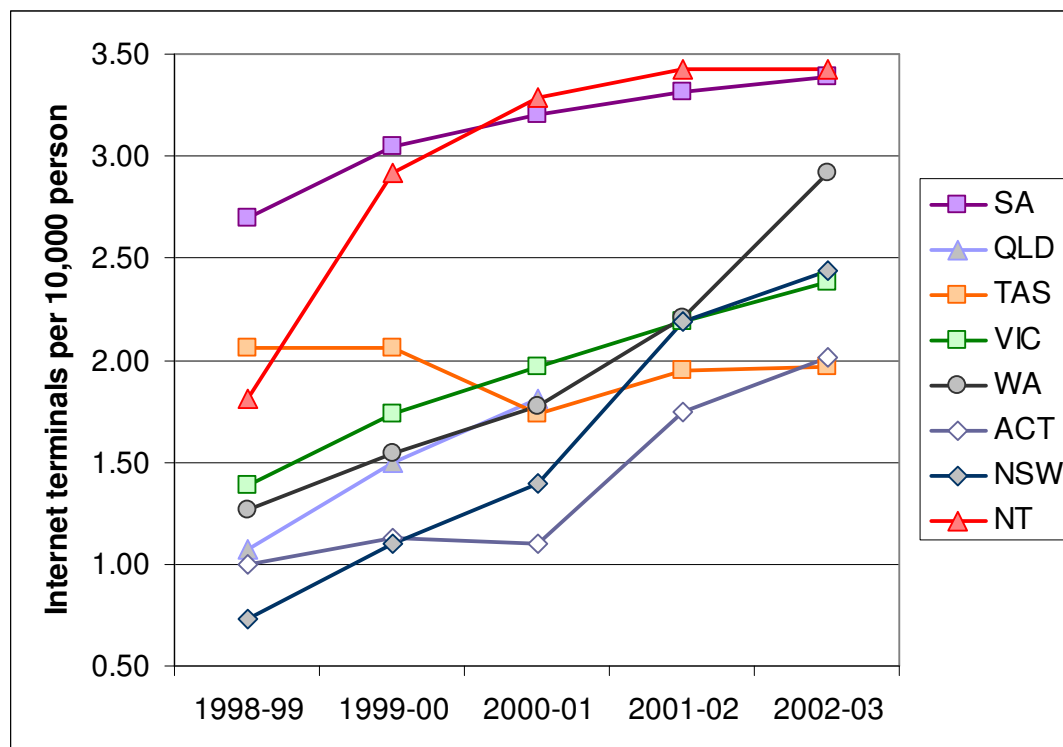
Table 11 – Public Access Internet Terminals provided in Australian Public Libraries

	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Australia
1998-99	31	469	35	376	402	97	655	235	2,300
1999-00	35	711	57	534	457	97	829	291	3,011
2000-01	35	918	65	658	485	82	946	338	3,527
2001-02	56	1,452	68	718	503	92	1,065	425	4,379
2002-03	65	1,630	68	900	518	94	1,170	570	5,015
change 98-03	110%	248%	94%	139%	29%	-3%	79%	143%	118%

Table 12 – Public Access Internet terminals per 10,000 persons

	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Australia
1998-99	1.00	0.73	1.81	1.07	2.69	2.06	1.39	1.26	1.21
1999-00	1.13	1.10	2.92	1.50	3.05	2.06	1.74	1.54	1.57
2000-01	1.10	1.40	3.29	1.81	3.21	1.74	1.97	1.78	1.82
2001-02	1.74	2.19	3.42	1.93	3.31	1.95	2.19	2.21	2.23
2002-03	2.01	2.44	3.43	2.37	3.39	1.97	2.38	2.92	2.52
Change 1998-99 to 2002-03	101%	233%	89%	121%	26%	-4%	71%	131%	108%

Figure 3 – Public Access Internet terminals per 10,000 persons



3 Public Libraries Services in Australia

Public Library services are delivered by a variety of administrative arrangements. These vary both between and within each State and Territory, ranging from services wholly delivered by the State / Territory through to services wholly delivered by Local Government.

Australian Capital Territory

The Australian Capital Territory is a single administrative entity that combines both State and Local Government functions. Community Service and Information within the Department of Urban Services is responsible for the delivery of library services to the community and government.

Policy & Analysis monitors the delivery of a range of library and information services. The section manages library assets, collects and analyses performance measures, benchmarks services, develops policy and provides advice for government on library and information services.

The ACT Library & Information Service delivers public library services to the community and also provides specialist information services through the ACT Assembly Library, Women's Information & Referral Centre and ACT Heritage Library. Two ACT public library branches are joint use facilities with ACT Department of Education Colleges.

All libraries are connected to a high speed network enabling access to the Library Management System, the Internet and a range of Information Resources.

New South Wales

Public Library Services in New South Wales include a mixture of independent (or stand alone) library services operated by a single local government authority and regional libraries where up to 12 local councils have entered into an agreement to provide a combined service. All 172 local councils in NSW have adopted the Library Act 1939.

The State Library of New South Wales is responsible for administering the Library Act 1939 and Library Regulation 2000. Local councils and their library services are autonomous. The State Government funds public library services via an annual subsidy and grants program. The subsidy payment is based on population, isolation, and demographic factors. Grants programs include Special Purpose Grants and the competitive Library Development Grants program.

The State Library's Public Library Services division provides a range of services to the New South Wales public library network.

Responsibilities include:

- management of the State funding for public libraries, including the annual grants and subsidies programs;
- monitoring public library compliance with the Library Act 1939 and the Library Regulation 2000 and providing advice and guidance;
- collecting, collating and distributing public library statistical and other information;
- providing a professional development program for public library staff;
- providing information and advisory services on all aspects of the provision, control and management of public library services;
- managing a research program on behalf of the public library network; and
- providing specialist advice in the areas of evaluation, information services, children's and young adult services, multicultural services, and library promotion.

The State Library also provides extensive reference, information and interlending services to NSW public libraries.

Northern Territory

The Northern Territory is unique in the range of services and support provided to public libraries, including those in small and remote Aboriginal communities. The Northern Territory Government, through Northern Territory Library (NTL), provides direct and indirect funding to enable the operation of all Territory public library services.

NTL provides a centralised model of support to the Public Library Network of the NT (PLNT). The PLNT network comprises 27 public libraries of varying sizes, ranging from the Darwin Public Library Service with 4 branches servicing a population of 73,000 to Peppimenarti a small remote community with a population of 200. In addition, some centralised support services are provided by NTLIS to a number of secondary schools and college libraries within the Territory.

A Country Borrower Service is operated for those living in small and isolated communities unable to access public libraries. The service is operated in conjunction with the Alice Springs Library in the red centre and by NTL in the Top End. The service provides a regular exchange of books and other resources to individuals.

Queensland

In Queensland, 123 Local Governments and 10 Indigenous Community Councils offer free library services. The State Library supports the total of 331 libraries through a strong partnership with Local Government, providing cash grants, support services and collections, and the operation of the Country Lending Service.

39 Local Governments operating independent library services receive cash grants calculated on a weighted per capita formula. The grant is tied to the purchase of library stock with up to 5% being available for the processing of library materials.

84 Local Governments serving populations of less than 20,000 participate in the Country Lending Service under which State Library provides fully processed book stock in lieu of the above cash grant. This book stock is allocated on the basis of a minimum of one book per capita and is exchanged at the rate of at least 25% per year to ensure freshness of collections.

The State Library also provides:

- Loans of specialised resources such as community language books and adult literacy materials
- Advisory services, reference services and training on all aspects of public library management
- Statewide distribution of interlibrary loans
- Facilitation of public library networking and resource sharing

A significant milestone in 2002-03 was the undertaking of the *Strategic Policy Options for the Smart Library Network Review*. This review considered the triennial review of the Public Library Grants Scheme and reviewed all services offered by State Library to Queensland public libraries. A large number of recommendations have resulted in an Implementation Strategy which will shape the direction of State Library services over the next few years.

South Australia

There are 139 public libraries in South Australia, representing 69 Local Government Authorities. In the cases where no council exists, the Libraries Board of South Australia provides the full operational subsidy.

Forty-nine of the rural libraries in South Australia are in very small communities. In order to provide appropriate services to these communities, the Libraries Board and the local government authority join with the Department of Education and Children's Services to operate very successful School Community Libraries.

The State Government of South Australia provides funds for the provision of public library services through a five year funding agreement between the State Government and the Local Government Association of South Australia.

The funds allocated to public libraries by the South Australian Government are administered by the Libraries Board of South Australia, under the Libraries Act 1982 and the *Memorandum of Agreement for the Public Library and Community Information*. From these funds, the Libraries Board allocates to libraries an untied operating grant, materials grant, community information grant and the PLAIN Central Services budget. The majority of the materials grant is spent through the PLAIN system, to capture maximum discounts and efficiencies through economies of scale.

PLAIN Central Services manages the complex task of centralised selection, acquisitions, cataloguing and distribution for South Australian libraries, with the librarians managing their collection development activities. The PLAIN Central Services also provides free public access to the Internet, on-line Inter-Library Loans, the state-wide Video and Film booking service, Print disability and LOTE Collections and delivery system. Staff at PLAIN undertake a wide range of strategic projects on behalf of the network.

Tasmania

The State Library of Tasmania is a statewide library and information service which delivers its services through a network of 7 city libraries, 41 branch libraries and 5 reference and specialist collections. Providing for the information, education, cultural and recreational reading needs of the Tasmanian community, resources include:

- lending and general reference collections;
- Tasmania, collections of rare and specialist items; and
- a range of electronic and online information resources.

The libraries are linked by the Tasmanian Automated Library and Information System (TALIS), a statewide networked automated catalogue and electronic information service.

Eight senior secondary colleges, 157 schools, 10 Institute of TAFE Tasmania libraries, 7 community libraries and 3 agency libraries are also connected to the TALIS network. Management and support of the TALIS network is provided by the State Library.

Library services are tailored for people with special needs. Resources include large-print books, recorded books, foreign language materials, DVD, video and audio formats. Delivery of these resources is provided through a volunteer courier system for home library clients and through the integrated library network. Providing physical access to library services for people with disabilities is of major importance.

The Tasmanian Library Advisory Board, the Allport Library and Museum of Fine Arts Management Committee and the Friends Groups of particular libraries provide community input into library services.

Community groups are assisted through the provision of meeting rooms, display areas and services such as *Tasmania Online*, including Tasmania's CommunityNet (TCN), which provides information about the community and its organisations. Tasmania Online provides a comprehensive online index to Tasmanian content and is the official web entry point to the Tasmanian Government.

The delivery of information services is further undertaken by Tasmanian Communities Online, a community access strategy which provides a network of 64 Online Access Centres around the state that can be used to access online government and community information, as well as lifelong learning opportunities. The Centres provide low-cost access to, and training in, the use of information and communication

technology, including access to the Internet. The Centres also allow communities to showcase their heritage, cultural life, local businesses and services.

Victoria

There are 42 public library services in Victoria, covering all 78 municipalities. Two types of public library services operate in the State: single service municipalities (26) and regional library corporations (16). Single services are run by their municipalities and are mainly located in metropolitan Melbourne. Regional libraries are two or more councils which have agreed to provide services jointly. Regional library corporations are constituted under the Local Government Act 1989 and have the same operating and reporting structures as municipal councils. Services to people with print disabilities through the Libraries of the Royal Victorian Institute for the Blind and Vision Australia are also included as public library services.

Specific responsibility for public library policy in Victoria rests with the Minister for Local Government who is advised by a Ministerial Advisory Council on Public Libraries. The Office of Local Government is responsible for administering core public library funding; the collection of public library statistics and benchmarks and regional library corporations legislation, and has as a priority area ongoing networking with public libraries, the State Library of Victoria, and key industry groups. The Office of Local Government is part of the Department of Infrastructure.

Under the Libraries Act 1988 the Library Board of Victoria retains the following functions in relation to the wider library network: to oversee cooperation in programs with libraries and information organisations to promote access to library and information resources; and to exercise leadership and promote high standards in the provision of library and information services; and to provide advice and information to the Minister on any matter concerning libraries and information organisations. It continues to work collaboratively with the public library network through the coordination by the State Library of Victoria of a range of programs aimed at enhancing and developing the state-wide provision of library services. These state-wide programs include: marketing the public library network; a comprehensive training and development program for public library staff; touring literary programs; children's programs; research initiatives and business case development.

Western Australia

Public Library Services in Western Australia are provided through a partnership between the State Government, represented by the Library Board of WA, and local government authorities. The local government authority provides the library building, staff and operating costs, while the Library Board is responsible for acquiring and preparing shelf ready stock delivered to public libraries. The Library Board also provides extensive catalogues, indexes, training, consultancy, regional subsidies and back-up services in the form of special collections, information and reference services and inter library loan services.

Library materials are supplied to public libraries at a minimum standard of 1.25 per capita, with the minimum size being 1,025. Library stocks range from this minimum in small country libraries to 60,000 in the largest libraries. The public library stock is treated as an integrated state-wide collection and remains the property of the Library Board of WA. Stock is not allocated to a library on a permanent basis, but is circulated throughout the State on a regular basis at an agreed annual turnover percentage. This enables library collections to be constantly refreshed with different stock (new and used) and ensures that the collection is not "read out". The State Library of Western Australia acts as a clearinghouse for the circulation of the stock between libraries. Some local governments also provide additional resources to purchase books in demand and journal subscriptions.

There are 144 local government authorities in Western Australia, including Christmas Island and the Cocos Islands. These authorities operate most of the State's 240 public libraries. In addition some other organisations are recognised as "participating bodies" and they provide specialised services to people with visual impairment (through the Association for the Blind) and library services in prisons.

4 Data Sources

This statistical report has been compiled on behalf of the Council of Australian State Libraries (CASL) by Public Library Services, State Library of Queensland using data supplied by the authority responsible for public library services in each State and Territory.

The data used to prepare this report is available from each individual State or Territory authority. Please note that it is difficult to use this data to compare library services with each other due to the widely varying social and geographic criteria applying from State to State and within each State. These conditions create differing demands and needs which affect the type and scope of public library services provided. Further difficulties in comparing data are caused by the diverse service delivery methods used to provide public library services. It should be noted that the data may vary from that published separately by the States.

For further information on the data please contact:

Australian Capital Territory

Policy & Analysis
ACT Department of Urban Services
PO Box 158
Canberra ACT 2601.

New South Wales

Public Library Services
State Library of New South Wales
Macquarie St
Sydney NSW 2000

Northern Territory

Northern Territory Library
Department of Community Development, Sport and Cultural Affairs
GPO Box 42
Darwin NT 0801

Queensland

Public Library Services
State Library of Queensland
PO Box 3488
South Brisbane Qld 4101

South Australia

PLAIN Central Services
8 Milner St
Hindmarsh SA 5007

Tasmania

Public Library Services
State Library of Tasmania
91 Murray Street
Hobart Tasmania 7000

Victoria

Public Libraries Branch
Local Government Victoria
Level 14
1 Spring Street
Melbourne, VIC 3000
GPO Box 2392V, Melbourne 3001

Western Australia

The State Library of Western Australia
Alexander Library Building
Perth Cultural Centre
Perth WA 6000

5 2002-03 Data & Indicators

2002-03	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	AUSTRALIA
Expenditure on Public Libraries (excluding library materials and capital purchases)	\$8,301,287	\$188,607,589	\$7,123,183	\$95,093,217	\$39,026,853	\$10,126,013	\$111,032,793	\$56,403,175	\$515,714,110
Expenditure on Library Materials	\$1,096,010	\$24,165,382	\$786,660	\$22,366,854	\$6,235,338	\$1,999,632	\$23,579,055	\$9,342,813	\$89,571,744
State Govt. costs directly related to the delivery of public library services not included above	\$0	\$756,139	\$0	\$5,178,810	\$4,371,891	\$0	\$0	\$0	\$10,306,840
Total Expenditure on Public Library Services	\$9,397,297	\$213,529,111	\$7,909,843	\$122,638,881	\$49,634,082	\$12,125,645	\$134,611,848	\$65,745,988	\$615,592,695
Total State/Territory costs related to the delivery of public library services	\$9,440,104	\$21,675,139	\$5,397,128	\$22,012,438	\$15,139,556	\$12,125,645	\$25,165,870	\$14,723,920	\$125,679,800
State/Territory Funding as a percent of Public Library Expenditure	100%	10%	68%	18%	31%	100%	19%	22%	20%
Capital Expenditure on Public Libraries (not including library materials)	\$1,138,817	\$25,397,311	\$542,879	n/a	\$10,101,258	\$484,067	\$17,168,050	\$5,595,557	\$60,427,939
No of qualified librarians (fte)	31.00	817.18	15.00	328.00	270.63	47.71	509.30	277.3	2296.12
Total staff (fte)	101.28	2,324.18	83.00	1187.00	659.04	160.62	1454.70	938.20	6908.02
Total number of library materials	581,000	13,631,739	414,177	7,332,092	3,678,454	707,630	8,850,154	3,334,019	38,529,265
Collection Value (\$)	\$9,661,985	\$226,694,763	\$6,887,731	\$161,306,024	\$25,259,786	\$8,306,549	\$147,177,375	\$34,478,196	\$620,787,214
Average value of items in the collection	\$16.63	\$16.63	\$16.63	\$22.00	\$6.87	\$11.74	\$16.63	\$10.34	\$16.63
Percent of collection purchased in previous 5 years	0.0%	48.3%	0.0%	64.0%	35.4%	39.3%	54.0%	55.0%	37.0%
No. of fixed point libraries	9	368	28	312	130	48	247	237	1,379
No. of mobile libraries	1	27	0	18	10	0	30	1	87
No of service points (including Book Mobiles)	10	395	28	330	140	48	277	238	1,466
No. of deposit stations (small unstaffed collections)	0	83	0	0	43	0	34	0	160
No. of locations served by mobile libraries	23	476	0	243	0	0	549	3	1,294
Service Points open 45 hours or more	7	142	4	62	45	8	0	72	340
Open 30 - 44 hours	3	113	8	108	76	8	0	110	426
Open 10 - 29 hours	0	97	14	82	8	27	0	31	259
Open less than 10 hours	0	16	2	49	1	5	0	24	97
Total with opening hours specified	10	368	28	301	130	48	0	237	1,122
Not specified	0	27	0	29	10	0	277	1	344
Total Hours per week	476	14,316	840	10,109	5,885	1,206	10,523	8,755	52,110
check (hours per week x 50 ie less 2 weeks public holidays)	23,800	715,819	42,000	505,450	294,250	60,300	526,150	437,743	2,605,511
Total hours open per annum	23,020	744,451	42,387	500,545	294,257	60,300	536,673	437,742	2,639,375
Total circulation	2,195,794	45,513,455	822,236	40,337,151	16,940,087	4,528,392	46,904,962	16,740,662	173,982,739
Total library visits	1,782,480	30,127,567	1,157,673	19,313,304	10,196,287	2,928,059	26,078,453	0	91,583,823
Customers per month	148,540	2,510,631	96,473	1,609,442	849,691	244,005	2,173,204	0	7,631,985
Number of Reference / Information Enquiries	0	3,067,674	126,641	1,489,079	0	314,477	2,695,183	1,126,539	8,819,593
No. of registered library users	111,204	3,134,044	72,019	1,710,243	910,253	198,368	2,542,995	1,034,675	9,713,801
Adult Members 65 and over	0	0	0	0	0	30,240	112,951	0	143,191
Adult Members under 65 (or age not specified)	0	2,196,087	51,350	1,294,112	709,837	121,258	1,067,925	832,028	6,272,597

Young Adult (definition varies usually 15 - 20)	0	128,937	0	0	0	0	0	0	128,937
Junior Members (definition varies usually <15)	0	581,463	19,932	413,409	200,416	41,705	220,007	188,574	1,665,506
Not Specified	111,204	0	0	0	0	198,368	0	0	309,572
Other	0	51,793	737	2,722	0	5,165	9,295	14,073	83,785
Total with age specified	0	2,906,487	71,282	1,707,521	910,253	193,203	1,400,883	1,020,602	8,210,231
No. of Service Points with Public Access Internet Terminals at 30 June 2003	9	99	28	261	130	45	277	170	1,027

2002-03 Data & Indicators cont'd

2002-03	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	AUSTRALIA
No of Public Access Internet Terminals provided at 30 June 2003	65	1,630	68	900	518	94	1,170	570	5,015
Number of Catalogue Terminals provided	34	1,017	37	589	357	54	0	0	2,088
Number of other Public Access Computer Terminals Provided	17	323	35	357	275	27	289	0	1,323
Total Public Use computer terminals	116	2,970	140	1,846	1,150	175	1,459	570	8,426

2002-03 Summary & %'s of Data & Indicators

2002-03	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Australia
Total Expenditure on Public Library Services (\$m)	\$9.4	\$213.5	\$7.9	\$122.6	\$49.6	\$12.1	\$134.6	\$65.7	\$615.6
Public Library expenditure per capita (excluding library materials)	\$25.71	\$28.32	\$35.90	\$26.41	\$28.41	\$21.22	\$22.58	\$28.89	\$26.46
Library Materials expenditure per capita	\$3.39	\$3.61	\$3.97	\$5.89	\$4.08	\$4.19	\$4.80	\$4.79	\$4.51
No of Librarians (FTE) per 10,000 persons	0.96	1.22	0.76	0.86	1.77	1.00	1.04	1.42	1.16
Total Staff (FTE) per 10,000 persons	3.14	3.48	4.18	3.13	4.31	3.37	2.96	4.81	3.48
Population served per staff member	3,188	2,877	2,390	3,199	2,318	2,970	3,380	2,081	2,878
Loans per fte staff	21,680	19,583	9,906	33,982	25,704	28,194	32,244	17,843	25,186
Library materials per capita	1.8	2.0	2.1	1.9	2.4	1.5	1.8	1.7	1.9
Population served per service point	32,290	16,928	7,086	11,505	10,910	9,940	17,752	8,203	13,560
Service Points per 100,000 persons	3.1	5.9	14.1	8.7	9.2	10.1	5.6	12.2	7.4
More than 45 hrs per week	70.0%	38.6%	14.3%	20.6%	34.6%	16.7%	n/a	30.4%	30.3%
30 to 44 hrs per week	30.0%	30.7%	28.6%	35.9%	58.5%	16.7%	n/a	46.4%	38.0%
10 to 29 hrs per week	0.0%	26.4%	50.0%	27.2%	6.2%	56.3%	n/a	13.1%	23.1%
less than 10 hrs per week	0.0%	4.3%	7.1%	16.3%	0.8%	10.4%	n/a	10.1%	8.6%
Circulation per capita	6.8	6.8	4.1	10.6	11.1	9.5	9.5	8.6	8.8
Value of items lent (\$m)	\$36.5	\$756.9	\$13.7	\$887.4	\$116.3	\$53.2	\$780.0	\$173.1	\$2,893.3
Customer visits per capita	5.52	4.51	5.84	5.09	6.68	6.14	5.30	0.00	4.61
Ave. hours open per week per service point	47.6	36.2	30.0	30.6	42.0	25.1	38.0	36.8	35.5
Loans per volume held	3.8	3.3	2.0	5.5	4.6	6.4	5.3	5.0	4.5
Percent of population who are Library Members	34%	47%	36%	45%	60%	42%	52%	53%	49%
Percent Adult Members (15 and over)	n/a	80%	72%	76%	78%	78%	84%	82%	80%
Percent Junior Members (<15)	n/a	20%	28%	24%	22%	22%	16%	18%	20%
Internet terminals per 10,000 persons	2.0	2.4	3.4	2.4	3.4	2.0	2.4	2.9	2.5
Service points with Internet terminals	90%	25%	100%	79%	93%	94%	100%	71%	70%
Information Enquiries per 1,000 persons	0	4,588	6,383	3,922	0	6,591	5,481	5,770	4,437

2002-03	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Australia
Population June 2003 - Australian Demographic Statistics - 3101.0 - June Quarter 2003 - Excludes Other Territories	322,900	6,686,600	198,400	3,796,800	1,527,400	477,100	4,917,400	1,952,300	19,878,900