AUSTRALIAN PUBLIC LIBRARIES STATISTICAL REPORT

2001-02

March 2005

Compiled by Public Library Services

State Library of Queensland

2005

Foreword

Australian public libraries play a number of vital roles in our community. Not only do they serve as the first point of access for information to the general public, but they also meet the needs of a diverse user group, as well as supporting life long learning.

Importantly, public libraries have continued to fulfil these important functions while meeting the increasing demands for provision of electronic information.

The Council of Australian State Libraries (CASL) is the peak body representing the State and Territory libraries and the National Library throughout Australia. CASL members also represent the interests of the public library networks within their States and Territories.

The Australian Public Libraries Statistical Survey is a CASL project that identifies and measures the usage and activities of Australia's public library services. The survey highlights the range of services our public libraries provide and the support for public libraries by State and Territory and local governments.

CASL publishes national public library statistics on a regular basis, and highlights are accessible on the CASL website (http://www.casl.org.au).

Chair
Council of Australian State Libraries

2005

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1   Selected National Statistics

Australia's Public Libraries are a significant component of the Cultural and Information industry providing services throughout Australia to the community.

This report shows that expenditure on public libraries has increased from $468 million in 1997-98 to $597 in 2001-02, a 27% increase.

These funds were used to deliver public library services to 7.5 million people each month.

Access to services is provided through a network of 1,382 fixed point libraries and 89 mobile libraries throughout Australia, one service point for every 13,350 persons. Over 65% are open for more than 30 hours each week, and of these 29% open more than 45 hours per week.

Public Libraries are an important community access point to the wealth of information available via the Internet and have responded rapidly to the community's needs to access electronic information with 68% of service points now providing public Internet access, a 29% increase since 1997-98. At 30 June 2002, there were 4,379 public access terminals provided to enable Internet access, over three times the number provided in 1997-98. In addition a further 1,381 public access computer terminals were provided for word processing, CD-ROM use etc.

Library collections of more than 38.8 million items (2.0 items per person) were made available for the use of the community and over $82.8 million was spent on ensuring that these collections remain up to date and relevant. Almost 45% of public library collections have been purchased in the last five years.

173.4 million items were lent to the 9.8 million registered members of Australia's public libraries during 2001-02, reflecting a nationwide increase of 6.1% between 97-98 to 2001-02.

These services were delivered by the 6,930 (fte) staff employed in Australian Public Libraries.

Table 1 – Services

	1997-98	1998-99	1999-00	2000-01	2001-02
Total Loans	163,435,210	168,045,422	166,320,742	168,644,545	173,427,288
Value of items lent [1]	n.a.	n.a.	$1,732m	$957.4m	$988.3m
Loans per head of population	8.7	8.9	8.7	8.7	8.8
Total information enquiries	5,988,491	8,125,541	10,485,572	7,817,700	8,810,177
Information Enquiries per 10,000 persons	4,343	5,300	5,939	4,027	4,486
Internet terminals per 10,000 persons	0.64	1.21	1.57	1.8	2.2

Table 2 – Customers

	1997-98	1998-99	1999-00	2000-01	2001-02
Customers per month (excluding WA)	6,249,288	6,679,619	6,613,555	7,098,380	7,496,441
Customer visits per head of population	4.9	4.9	4.6	4.39	4.6
Registered Library Members	9,231,590	9,585,262	9,579,496	9,509,174	9,812,369
Members as a percent of total population	49%	51%	50%	49%	50%
Percent Adult Members	75%	76%	78%	81%	80%
Percent Junior Members	23%	23%	22%	19%	20%

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[1] Based on the estimated value of collections in QLD, SA, Tasmania and WA. Actual values of individual state collections cannot be imputed from this figure.

Table 3 – Collections & Resources

	1997-98	1998-99	1999-00	2000-01	2001-02
Total number of library materials	37,308,960	35,874,197	37,533,869	38,586,414	38,876,485
Total number of Public Access Internet Terminals	1,199	2,300	3,011	3,527	4,379
Number of Public Access Computers for Word Processing etc	n.a.	1,858	1,934	1,446	1,3817
Library materials per head of population	1.99	1.89	1.96	2	2
Total library materials expenditure	$70,875,153	$73,588,653	$76,054,882	$78,587,362	$82,786,286
Collection value	n.a.	n.a.	$390,795,352	$219,054,370	$221,546,471
Library Materials expenditure per capita	$3.78	$3.88	$3.97	$4.05	$4.22
Percent of resources purchased in last 5 years	51%	50%	45%	45.9%	45.1%

Table 4 – Service Points

	1997-98	1998-99	1999-00	2000-01	2001-02
Number of Service Points (including each mobile library[2] as a single service point)[3]	1,525	1,486	1,525	1,525	1,471
Population served per service point	12,282	12,764	12,562	12,730	13,350
Service Points per 10,000 persons	0.80	0.78	0.80	0.79	0.75
Libraries open more than 45 hrs per week	25%	26%	27%	28.1%	29%
Libraries open 30 to 44 hrs per week	35%	38%	37%	38.4%	37%
Libraries open 10 to 29 hrs per week	27%	25%	24%	24.9%	25%
Libraries open less than 10 hrs per week	13%	11%	12%	8.6	9%
Percent of service points with Internet terminals	39%	58%	53%	64%	68%

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[2] 89 mobile libraries visit 1,241 locations.

[3] Access to library services is also provided through 163 deposit stations.

Table 5 – Staff

	1997-98	1998-99	1999-00	2000-01	2001-02
Total Staff (full time equivalent)	6,208	6,060	6,510	6,670.72	6,930
Population served per staff member	3,017	3,130	2,943	2,910	2,834
Staff members (FTE) per 10,000 residents.	3.31	3.19	3.40	3.48	3.53
Loans per full-time equivalent staff member	26,328	27,732	25,548	25,281	25,026

Table 6 – Expenditure

	1997-98	1998-99	1999-00	2000-01	2001-02
Total Expenditure on Public Library Services	$468,380,000	$489,384,000	$502,399,000	$565,900,000	$596,900,000
Public Library expenditure per capita	$25.00	$25.80	$26.23	$25.10	$26.18

2 Comparative Data

2.1 Items lent

Overall loans have increased by 6.1% over the past five years. A state by state analysis confirms this trend, with loans increasing by 15% in Queensland, 8.1% in Victoria, 4.1% in Western Australia, 1.9% in New South Wales and 1.6% in South Australia. Loans have declined in Australian Capital Territory, the Northern Territory, and Tasmania. Over half of all loans are made in Victoria and New South Wales.

South Australia continues to have the highest loans per capita and Queensland, Tasmania and Victoria were all above the Australian average of 8.8%.

Table 7 – Total items lent

	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Australia
1997-98	2,525,731	45,143,246	843,421	34,869,045	16,533,609	4,700,855	43,081,503	15,737,800	163,435,210
1998-99	2,592,059	45,416,511	791,376	36,750,098	16,610,653	4,594,024	45,002,065	16,288,636	168,045,422
1999-00	2,530,590	43,432,152	792,540	37,681,542	16,660,187	4,538,743	44,631,200	16,296,433	166,563,387
2000-01	2,402,413	44,698,986	753,519	38,222,570	16,491,508	4,585,325	45,263,064	16,227,160	168,644,545
2001-02	2,297,773	45,980,659	804,483	40,087,730	16,805,720	4,486,943	46,583,200	16,380,780	173,427,288
change 97-02	**-9.0%**	**1.9%**	**-4.6%**	**15.0%**	**1.6%**	**-4.6%**	**8.1%**	**4.1%**	**6.1%**
percent of national	**1.3%**	**26.5%**	**0.5%**	**23.1%**	**9.7%**	**2.6%**	**26.9%**	**9.4%**	**100.0%**

Table 8 – Items lent per person

	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Australia
1997-98	8.20	7.13	4.44	10.10	11.12	9.97	9.26	8.60	**8.73**
1998-99	8.36	7.08	4.10	10.46	11.13	9.77	9.55	8.75	**8.86**
1999-00	8.14	6.72	4.05	10.57	11.12	9.65	9.36	8.65	**8.69**
2000-01	7.52	6.80	3.81	10.53	10.91	9.72	9.42	8.54	**8.69**
2001-02	7.15	6.93	4.05	10.80	11.07	9.49	9.59	8.51	**8.80**
Change 1997-98 to 2001-02	**-12.8%**	**-2.8%**	**-8.8%**	**7.0%**	**-0.5%**	**-4.7%**	**3.6%**	**-1.1%**	**0.9%**

Figure 1 – Items lent per capita
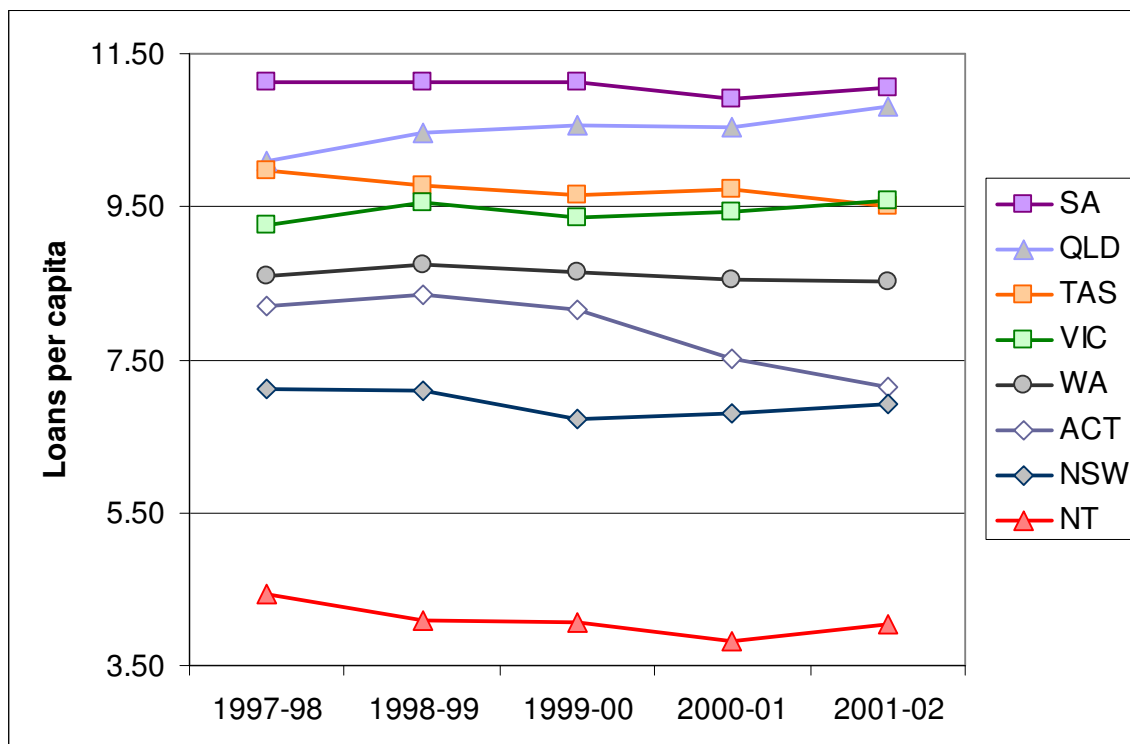
2.2   Expenditure on Public Library Services

Funding provided for public libraries has increased for all states over the past five years, with an overall increase of 27%. Increases of 25% or over have occurred in New South Wales, Queensland, Western Australia, South Australia and Tasmania. Capital expenditure on facilities continues to be healthy, with $33.9m spent on improvements to Australian Public Libraries in 2001-02.

There is a considerable variation in funding levels between the states and territories, with New South Wales, Northern Territory, South Australia and Western Australia providing expenditure per capita contributions in excess of the national average of $30.39.

Table 9 – Expenditure on Public Library Operations (including the purchase of library materials)

	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Australia
1997-98	$8,469,692	$170,799,312	$7,904,745	$81,079,022	$38,141,814	$9,485,137	$101,046,881	$51,453,566	**$468,380,169**
1998-99	$9,309,652	$181,201,621	$8,930,880	$91,572,837	$41,405,962	n/a	$103,347,070	$53,615,670	**$489,383,692**
1999-00	$9,454,290	$170,261,906	$6,951,062	$96,696,125	$43,205,908	$10,264,016	$108,558,088	$57,007,548	**$502,398,943**
2000-01	$9,309,000	$216,837,435	$7,096,087	$100,024,064	$43,607,310	$11,782,171	$110,687,897	$65,593,229	**$564,937,193**
2001-02	$9,229,750	$223,526,432	$8,158,435	$104,849,406	$47,734,651	$11,877,115	$125,376,718	$66,129,242	**$596,881,749**
change	**9%**	**31%**	**3%**	**29%**	**25%**	**25%**	**24%**	**29%**	**27%**

Table 10 – Expenditure per capita

	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Australia
1997-98	$27.49	$26.97	$41.62	$23.48	$25.66	$20.11	$21.71	$28.13	**$25.01**
1998-99	$30.01	$28.26	$46.30	$26.07	$27.73	$20.96	$21.93	$28.81	**$25.80**
1999-00	$30.42	$26.34	$35.56	$27.11	$28.85	$21.82	$22.78	$30.26	**$26.23**
2000-01	$33.16	$32.98	$35.88	$27.56	$28.85	$24.97	$23.04	$34.50	**$29.10**
2001-02	$28.71	$33.69	$41.07	$28.25	$31.43	$25.13	$25.81	$34.36	**$30.39**
change	**4%**	**25%**	**-1%**	**20%**	**22%**	**25%**	**19%**	**22%**	**22%**

Figure 2 – Expenditure on Public Library Services per capita
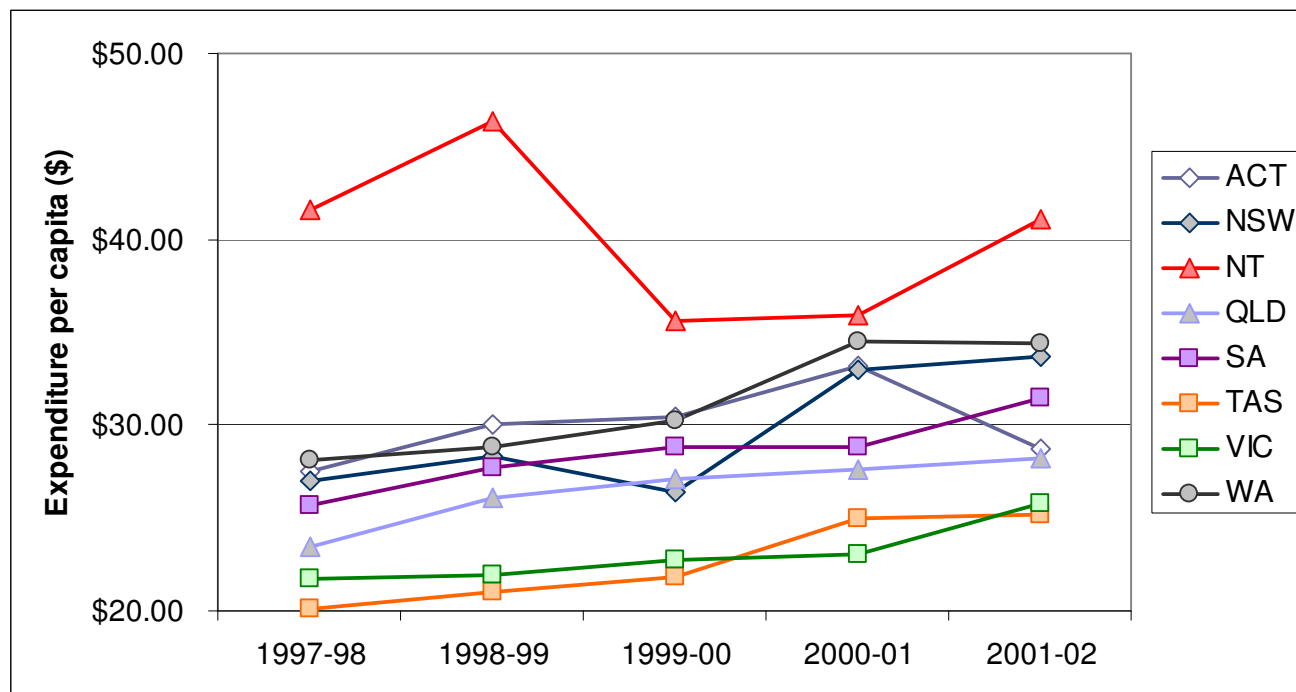
2.3   Public Access Internet Terminals

Public Libraries have continued to respond rapidly to the communities need to access electronic information with the number of public access Internet terminals provided nationally increasing from 1,199 in 1997-98 to over 4,300 in 2002, an increase of over 250%.

The national level of provision is 1.8 terminals per 10,000 persons. Northern Territory and South Australia provide 3.4 and 3.3 terminals per 10,000 persons respectively while the Australian Capital Territory (1.7) has the lowest rate of provision.

Table 11 – Public Access Internet Terminals provided in Australian Public Libraries

	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Australia
1997-98	31	319	24	213	119	95	398		1,199
1998-99	31	469	35	376	402	97	655	235	2,300
1999-00	35	711	57	534	457	97	829	291	3,011
2000-01	35	918	65	658	485	82	946	338	3,527
2001-02	56	1,452	68	718	503	92	1,065	425	4,379
change 97-02	81%	355%	183%	237%	323%	-3%	168%	81%	265%

Table 12 – Public Access Internet terminals per 10,000 persons

	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Australia
1997-98	1.01	0.50	1.26	0.62	0.80	2.01	0.86		0.64
1998-99	1.00	0.73	1.81	1.07	2.69	2.06	1.39	1.26	1.21
1999-00	1.13	1.10	2.92	1.50	3.05	2.06	1.74	1.54	1.57
2000-01	1.10	1.40	3.29	1.81	3.21	1.74	1.97	1.78	1.82
2001-02	1.74	2.19	3.42	1.93	3.31	1.95	2.19	2.21	1.82
Change 1997-98 to 2001-02	73%	335%	171%	214%	314%	-3%	156%	75%	184%

Figure 3 – Public Access Internet terminals per 10,000 persons
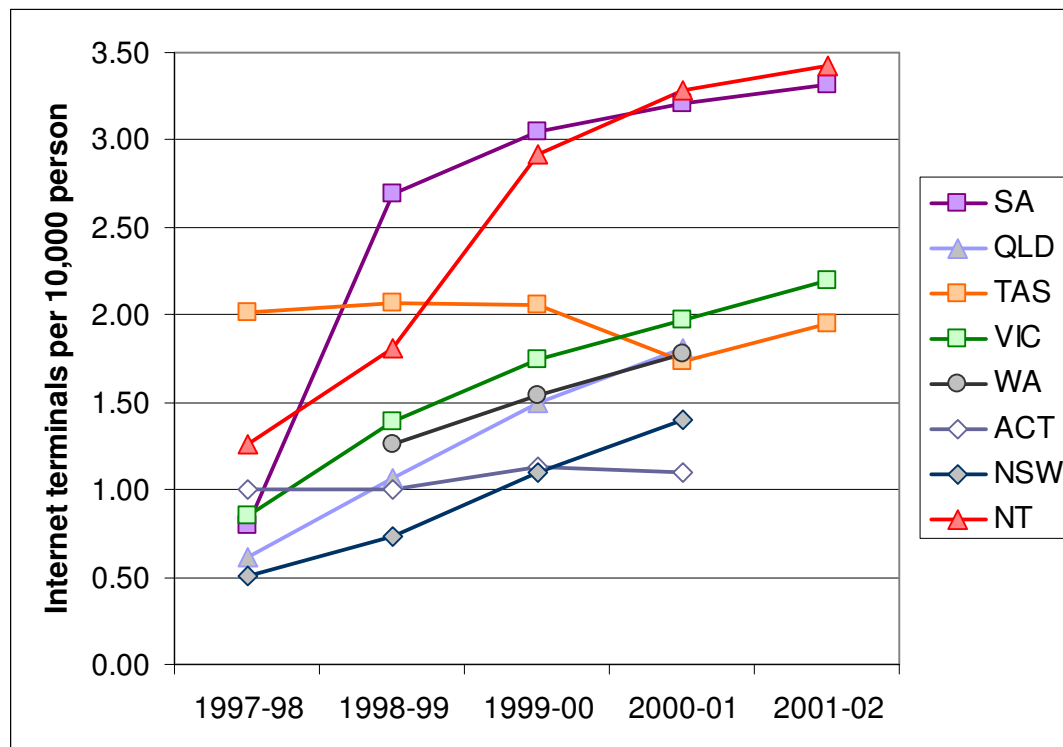
3   Public Libraries Services in Australia

Public Library services are delivered by a variety of administrative arrangements. These vary both between and within each State and Territory, ranging from services wholly delivered by the State / Territory through to services wholly delivered by local government.

Australian Capital Territory

The Australian Capital Territory is a single administrative entity that combines both State and Local Government functions.   Community Services and Information within the Department of Urban Services is responsible for the delivery of library services to the community and government.

The **ACT Library & Information Service** delivers public library services to the community and also provides specialist information services through the ACT Assembly Library, Women's Information & Referral Centre and ACT Heritage Library. Two ACT public library branches, Erindale and Tuggeranong, are joint use facilities with ACT Department of Education Colleges.

All libraries are connected to a high speed network enabling access to the Library Management System, the Internet and a range of Information Resources.

New South Wales

Public library services in New South Wales include a mixture of independent (or stand alone) library services operated by a single local government authority and regional libraries where up to 12 local councils have entered into an agreement to provide a combined service. All 172 local councils in NSW have adopted the *Library Act 1939.*

The State Library of New South Wales is responsible for administering the *Library Act 1939* and *Library Regulation 2000*. Local councils and their library services are autonomous. The State Government funds public library services via an annual subsidy and grants program. The subsidy payment is based on population, isolation, and demographic factors. Grants programs include Special Purpose Grants and the competitive Library Development Grants program.

The State Library's Public Library Services division provides a range of services to the New South Wales public library network. Responsibilities include:

- management of the State funding for public libraries, including the annual grants and subsidies programs;
- monitoring public library compliance with the *Library Act* 1939 and the *Library Regulation 2000* and providing advice and guidance;
- collecting, collating and distributing public library statistical and other information;
- providing a professional development program for public library staff;
- providing information and advisory services on all aspects of the provision, control and management of public library services;
- managing a research program on behalf of the public library network; and
- providing specialist advice in the areas of evaluation; information services, children's and young adult services, multicultural services, and library promotion.

Northern Territory

The Northern Territory is unique in the range of services and support provided to public libraries, including those in small and remote Aboriginal communities. The Northern Territory Government, through Northern Territory Library and Information Service (NTLIS), provides direct and indirect funding to enable the operation of all Territory public library services.

NTLIS provides a centralised model of support to the Public Library Network of the NT (PLNT). The PLNT network comprises 27 public libraries of varying sizes, ranging from the Darwin Public Library Service with 4 branches servicing a population of 73,000 to Peppimenarti a small remote community with a population of 200. In addition, some centralised support services are provided by NTLIS to a number of secondary schools and college libraries within the Territory.

A Country Borrower Service is operated for those living in small and isolated communities unable to access public libraries. The service is operated in conjunction with the Alice Springs Library in the centre and by NTLIS in the Top End. The service provides a regular exchange of books and other resources to individuals.

Queensland

123 Queensland local governments and five Aboriginal Community Councils offer free library services throughout Queensland.

The Library Board of Queensland administers the library service through the Cash Grants scheme to Independent public library services and through the operations of the Country Lending Service. The cash grant scheme provides funding on a weighted per capita formula to 39 library services. The grant is tied to the purchase of library stock with up to 5% being available for the processing of library materials.

The Country Lending Service libraries receives subsidy in kind whereby 84 local governments with populations of 20,000 or less are allocated a minimum of one book per capita by the Public Library Services of the State Library of Queensland. These books are exchanged on a minimum basis of 25% per year. The exchange rate varies according to population size from a one yearly exchange turnover to a 4 yearly rate.

Public Library Services provide:

- advisory and consultancy services and training on all aspects of library management, including special needs services
- state-wide distribution of resources to meet the needs of the whole community, including specialised resources, reference services and interlibrary loans
- facilitation of public library networking and resource-sharing throughout Queensland, including effective application of information technologies to enhance accessibility to global resources

South Australia

There are 139 public libraries in South Australia, representing 69 Local Government Authorities. In the cases where no council exists, the Libraries Board of South Australia provides the full operational subsidy.

Forty-nine of the rural libraries in South Australia are in very small communities. In order to provide appropriate services to these communities, the Libraries Board and the local government authority join with the Department of Education and Children's Services to operate very successful School Community Libraries.

The State Government of South Australia provides funds for the provision of public library services through an agreement between the State Government and the Local Government Association of South Australia.

The funds allocated to public libraries by the South Australian Government are administered by the Libraries Board of South Australia, under the **Libraries Act 1982** and the *Memorandum of Agreement for the Public Library and Community Information.* From these funds, the Libraries Board allocates to libraries an untied operating grant, a materials grant and fixes the PLAIN Central Services budget. The majority of the materials grant is spent through the PLAIN system, to capture maximum discounts and efficiencies through economies of scale.

PLAIN Central Services manages the complex task of centralised selection, acquisitions, cataloguing and distribution for South Australian libraries on behalf of client libraries, with the librarians managing their collection development activities. The PLAIN system also provides on-line Inter-Library Loans, the state-wide Video and Film booking service, state- wide Print disability and LOTE Collections and a state-wide delivery system. Staff at PLAIN undertakes a wide range of strategic research

Tasmania

The State Library of Tasmania is a statewide library and information service which delivers its services through a network of seven city libraries, 41 branch libraries and five reference and specialist collections.

Providing for the information, education, cultural and recreational reading needs of the Tasmanian community, resources include:

- lending and general reference collections;

- Tasmaniana, collections of rare and specialist items;

- education resource and media collections; and

- a range of electronic information resources.

The libraries are linked by the Tasmanian Automated Library and Information System (TALIS) automated catalogue and electronic information services.

Eight senior secondary colleges, 157 schools and 10 Institute of TAFE Tasmania libraries and seven community libraries are also connected to TALIS.

Library services are tailored for people with special needs. Resources include large-print books, recorded books, foreign language materials and video and audio formats. Delivery of these resources is provided through a volunteer courier system for home library clients and through the integrated library network. Physical access to library services for people with disabilities is of major importance.

The Tasmanian Library Advisory Board, the Allport Library and Museum of Fine Arts Management Committee and the Friends Groups of particular libraries provide community input into library services.

Community groups are assisted through the provision of meeting rooms, display areas and services such as *Tasmania Online* and Tasmania's CommunityNet (TCN) which provides information about the community and its organisations.

.*Tasmania Online* provides a comprehensive online index to Tasmanian content and is the official entry point to the Tasmanian Government via the web.

Victoria

There are 43 public library services in Victoria, covering all 79 municipalities. Two types of public library services operate in the State: single service municipalities (26) and regional library corporations (17). Single services are run by their municipalities and are mainly located in metropolitan Melbourne. Regional libraries are two or more councils which have agreed to provide services jointly. Regional library corporations are constituted under the **Local Government Act 1989** and have the same operating and reporting structures as municipal councils. Services to people with print disabilities are provided through the National Information and Library Service, a joint venture organisation of Royal Victorian Institute for the Blind, Vision Australia Foundation and Royal Blind Society. It is included as a public library service, bringing the total number of public library services in Victoria to 44.

Specific responsibility for public library policy in Victoria rests with the Minister for Local Government who is advised by a Ministerial Advisory Council on Public Libraries. Local Government Victoria, a division of the Department for Victorian Communities is responsible for administering core public library funding; the collection of public library statistics and benchmarks and regional library corporations legislation, and has as a priority area ongoing networking with public libraries, the State Library of Victoria, and key industry groups.

Under the Libraries Act 1988 the Library Board of Victoria retains the following functions in relation to the wider library network: to oversee cooperation in programs with libraries and information organisations to promote access to library and information resources; and to exercise leadership and promote high standards in the provision of library and information services; and to provide advice and information to the Minister on any matter concerning libraries and information organisations. It continues to work collaboratively with the public library network through the coordination by the State Library of Victoria of a range of programs aimed at developing the state-wide provision of library services. These state-wide programs include research projects and business case development; marketing of the public library network; support for the community building role of public libraries; workforce and leadership development initiatives; touring public programs; initiatives to enhance collections and access state-wide.

Western Australia

Public library services in Western Australia are provided through a partnership between the State Government, represented by the Library Board of WA, and local government. The local government provides the library building, staff and operating costs, while the Library Board is responsible for acquiring and preparing shelf ready stock delivered to public libraries. The Library Board also provides extensive catalogues, indexes, training, consultancy, regional subsidies and back-up services in the form of special collections, information and reference services and inter library loan services.

Library materials are supplied to public libraries at a minimum standard of 1.25 per capita, with the minimum size being 1,025. Library stocks range from this minimum in small country libraries to 60,000 in the largest libraries. The public library stock is treated as an integrated state-wide collection and remains the property of the Library Board of WA. Stock is not allocated to a library on a permanent basis, but is circulated throughout the State on a regular basis. This enables library collections to be constantly refreshed with different stock (new and used) and ensures that the collection is not "read out". The State Library of Western Australia acts as a clearinghouse for the circulation of the stock between libraries.

There are 144 local governments in Western Australia, including Christmas Island and the Cocos Islands recognised as "participating bodies" and they provide specialised services to people with visual impairment (through the Association for the Blind) and library services in prisons.

4   Data Sources

This statistical report has been compiled on behalf of the Council of Australian State Libraries (CASL) by Public Library Services, State Library of Queensland using data supplied by the authority responsible for public library services in each State and Territory.

The data used to prepare this report is available from each individual State or Territory authority. Please note that it is difficult to use this data to compare library services with each other due to the widely varying social and geographic criteria applying from State to State and within each State. These conditions create differing demands and needs which affect the type and scope of public library services provided. Further difficulties in comparing data are caused by the diverse service delivery methods used to provide public library services. It should be noted that the data may vary from that published separately by the States.

For further information on the data please contact:

Policy & Analysis	Public Libraries Branch
ACT Department of Urban Services	State Library of New South Wales
PO Box 158	Macquarie St
Canberra ACT 2601.	Sydney NSW 2000
Northern Territory Library and Information Service	Public Library Services
Department of Corporate and Information Services	State Library of Queensland
GPO Box 42	PO Box 3815
Darwin NT 0801	South Brisbane Qld 4101
PLAIN Central Services	Public Library Services
8 Milner St	State Library of Tasmania
Hindmarsh SA 5007	91 Murray Street
	Hobart Tasmania 7000
Office of Local Government	The State Library of Western Australia
Department of Infrastructure	Alexander Library Building
Level 19 Nauru House	Perth Cultural Centre
80 Collins St	Perth WA 6000
Melbourne Victoria 3000.	

5 2000-01 Data & Indicators

2001-02	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	AUSTRALIA
Expenditure on Public Libraries (excluding library materials and capital purchases)	$8,210,000	$180,319,216	$7,326,714	$79,871,095	$37,202,777	$9,877,483	$102,934,052	$58,051,792	$483,793,129
Expenditure on Library Materials	$1,019,750	$22,600,215	$831,721	$19,511,954	$6,302,898	$1,999,632	$22,442,666	$8,077,450	$82,786,286
State Govt. costs directly related to the delivery of public library services not included above	n/a	$20,607,002	n/a	$5,466,357	$4,228,976	n/a	n/a	n/a	$30,302,335
Total Expenditure on Public Library Services	$9,229,750	$223,526,432	$8,158,435	$104,849,406	$47,734,651	$11,877,115	$125,376,718	$66,129,242	$596,881,749
Total State/Territory costs related to the delivery of public library services	$9,240,750	$20,607,002	$5,533,041	$21,651,168	$15,130,270	$11,877,115	$25,828,025	$12,129,256	$121,996,627
State/Territory Funding as a percent of Public Library Expenditure	100%	9%	68%	21%	32%	100%	21%	18%	20%
Capital Expenditure on Public Libraries (not including library materials)	$11,000	$10,179,279	$435,843	n/a	$2,630,746	$928,567	$6,105,271	$13,655,977	$33,946,683
No of qualified librarians (fte)	31.00	811.80	18.00	310.00	254.53	47.86	508.20	271.4	2252.79
Total staff (fte)	95.20	2,253.23	89.00	1233.00	647.61	160.63	1479.50	971.60	6929.77
Total number of library materials	742,000	13,656,673	413,440	7,575,785	3,720,018	730,497	8,820,271	3,217,801	38,876,485
Collection Value ($)	n/a	n/a	n/a	$151,515,700	$27,956,445	$7,978,648	n/a	$34,095,678	$221,546,471
Average value of items in the collection	n/a	n/a	n/a	n/a	n/a	$10.92	n/a	$10.60	$5.70
Percent of collection purchased in previous 5 years	39.0%	46.2%	n/a	60.0%	36.8%	38.0%	41.0%	55.0%	45.1%
No. of fixed point libraries	9	375	30	305	129	48	249	237	1,382
No. of mobile libraries	1	28	0	18	10	0	31	1	89
No of service points (including Book Mobiles)	10	403	30	323	139	48	280	238	1,471
No. of deposit stations (small unstaffed collections)	0	76	0	n/a	43	0	44	0	163
No. of locations served by mobile libraries	23	478	0	171	n/a	0	566	3	1,241
Service Points open 45 hours or more	7	135	7	60	43	9	0	70	331
Open 30 - 44 hours	3	108	9	106	74	8	0	109	417
Open 10 - 29 hours	0	98	12	101	11	26	0	33	281
Open less than 10 hours	0	23	2	52	1	5	0	22	105
Total with opening hours specified	*10*	*364*	*30*	*319*	*129*	*48*	*0*	*234*	*1,134*
Not specified	0	11	0	4	10	0	280	4	337
Total Hours per week	476	14,155	1,175	10,079	5,762	1,222	10,949	8,670	52,488
check (hours per week x 50 ie less 2 weeks public holidays)	*23,800*	*707,760*	*58,750*	*503,950*	*288,100*	*61,100*	*547,450*	*433,500*	*2,624,410*
Total hours open per annnum	23,020	736,070	40,757	503,950	288,100	61,100	558,399	442,170	2,653,566
Total circulation	2,297,773	45,980,659	804,483	40,087,730	16,805,720	4,486,943	46,583,200	16,380,780	173,427,288
Total library visits	1,766,280	28,868,297	1,023,932	19,073,793	10,937,192	2,669,019	25,618,780	0	89,957,293
Customers per month	147,190	2,405,691	85,328	1,589,483	911,433	222,418	2,134,898	0	7,496,441
Number of Reference / Information Enquiries		2,639,839	94,709	1,340,183	0	318,548	2,761,571	1,655,327	8,810,177
No. of registered library users	115,597	3,240,990	88,866	1,716,925	914,267	153,502	2,495,540	1,086,682	9,812,369
Adult Members 65 and over	8,472	n/a	n/a	n/a	n/a	n/a	106,386	n/a	114,858
Adult Members under 65 (or age not specified)	70,844	2,234,584	n/a	1,302,895	712,806	n/a	1,249,688	895,162	6,465,979
Young Adult (definition varies usually 15 - 20)	13,474	111,386	n/a	n/a	n/a	n/a	n/a	n/a	124,860
Junior Members (definition varies usually <15)	21,585	587,531	n/a	411,459	201,461	n/a	236,206	179,468	1,637,710
Not Specified	n/a	46,721	88,866	2,571	n/a	153,502	903,260	12,052	1,467,740
Other	1,222	n/a	n/a	n/a	n/a	n/a	n/a	n/a	1,222
Total with age specified	*114,375*	*2,933,501*	*0*	*1,714,354*	*914,267*	*0*	*1,592,280*	*1,074,630*	*8,343,407*
No. of Service Points with Public Access Internet Terminals at 30 June 02	9	99	30	255	129	45	277	155	999
No of Public Access Internet Terminals provided at 30 June 2002	56	1,452	68	718	503	92	1,065	425	4,379
Number of Catalogue Terminals provided	34	983	n/a	595	364	54	n/a	n/a	2,030
Number of other Public Access Computer Terminals Provided	17	333	30	380	323	27	271	n/a	1,381
Total Public Use computer terminals	107	2,768	98	1,693	1,190	173	1,336	425	7,790

2000-01 Summary & %'s of Data & Indicators

2001-02	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	AUSTRALIA
Total Expenditure on Public Library Services ($m)	$9.2	$223.5	$8.2	$104.8	$47.7	$11.9	$125.4	$66.1	$596.9
Public Library expenditure per head of population (excluding library materials)	$25.54	$30.29	$36.88	$23.00	$27.28	$20.90	$21.19	$30.16	$26.18
Library Materials expenditure per head of population	$3.17	$3.41	$4.19	$5.26	$4.15	$4.23	$4.62	$4.20	$4.22
No of Librarians (FTE) per 10,000 persons	0.96	1.22	0.91	0.84	1.68	1.01	1.05	1.41	1.15
Total Staff (FTE) per 10,000 persons	2.96	3.40	4.48	3.32	4.26	3.40	3.05	5.05	3.53
Population served per staff member	3,377	2,944	2,232	3,010	2,345	2,942	3,283	1,981	2,834
Loans per fte staff	24,136	20,407	9,039	32,512	25,950	27,934	31,486	16,860	25,026
Library materials per head of population	2.3	2.1	2.1	2.0	2.4	1.5	1.8	1.7	2.0
Population served per service point	32,151	16,462	6,622	11,489	10,926	9,846	17,347	8,086	13,350
Service Points per 100,000 persons	3.1	6.1	15.1	8.7	9.2	10.2	5.8	12.4	7.5
More than 45 hrs per week	80.0%	37.1%	23.3%	18.8%	33.3%	18.8%	27.0%	29.9%	29.2%
30 to 44 hrs per week	30.0%	29.7%	30.0%	33.2%	57.4%	16.7%	41.0%	46.6%	36.8%
10 to 29 hrs per week	0.0%	26.9%	40.0%	31.7%	8.5%	54.2%	14.0%	14.1%	24.8%
less than 10 hrs per week	0.0%	6.3%	6.7%	16.3%	0.8%	10.4%	0.0%	9.4%	9.3%
Circulation per capita	7.1	6.9	4.0	10.8	11.1	9.5	9.6	8.5	8.8
Value of items lent ($m)	$0.0	$0.0	$0.0	$0.0	$0.0	$49.0	$0.0	$173.6	$988.3
Customer visits per head of population	5.49	4.35	5.15	5.14	7.20	5.65	5.27	n/a	4.58
Ave. hours open per week per service point	47.6	35.1	39.2	31.2	41.5	25.5	39.1	36.4	35.7
Loans per volume held	3.1	3.4	1.9	5.3	4.5	6.1	5.3	5.1	4.5
Percent of population who are Library Members	36%	49%	45%	46%	60%	32%	51%	56%	50%
Percent Adult Members (15 and over)	81%	80%	n/a	76%	78%	n/a	85%	83%	80%
Percent Junior Members (<15)	19%	20%	n/a	24%	22%	n/a	15%	17%	20%
Internet terminals per 10,000 persons	1.7	2.2	3.4	1.9	3.3	1.9	2.2	2.2	2.2
Service points with Internet terminals	90%	25%	100%	79%	93%	94%	99%	65%	68%
Information Enquiries per 10,000 persons	n/a	3,979	4,767	3,611	n/a	6,740	5,685	8,601	4,486

2001-02	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	AUSTRALIA
Population June 2002 - Australian Demographic Statistics - 3239.0.55.001.0 - June Quarter 2002; Excludes Other Territories	321,512	6,634,110	198,665	3,710,972	1,518,696	472,612	4,857,228	1,924,553	19,638,348

Australian Public Library Statistics 1997-98 to 2001-02