

# AUSTRALIAN PUBLIC LIBRARIES

# STATISTICAL REPORT

# 2000-01

Revised – published November 2004

Compiled by Public Library Services

State Library of Queensland

2004

## **Foreword**

Australia's public libraries are a vibrant and dynamic part of our community life. They provide access to a diverse range of information and meet users' business, recreational and educational needs.

The growing diversity of how information is provided - in print, on microform, on CD-ROMS, online databases and via the Internet - has increased the role of public libraries as reliable, easy to access sources of information.

The Council of Australian State Libraries (CASL) is the peak body representing the State and Territory libraries and the National Library throughout Australia. CASL members also represent the interests of the public library networks within their States and Territories.

The Australian Public Libraries Statistical Survey is a CASL project that identifies and measures the usage and activities of Australia's public library services. The survey highlights the range of services our public libraries provide and the support for public libraries by State and Territory and local governments.

CASL publishes national public library statistics on a regular basis, and highlights are accessible on the CASL website (<http://www.casl.org.au>).

## **Chair**

Council of Australian State Libraries

2004

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## 1 Selected National Statistics

Australia's Public Libraries are a significant component of the Cultural and Information industry providing services throughout Australia to the community.

This report shows that expenditure on public libraries has increased from \$456 million in 1996-97 to \$566m in 2000-01, a 24% increase.

Public library services are delivered to over 7.0 million people each month by the 6,670.72 staff (fte<sup>1</sup>) staff employed in Australian Public Libraries

Access to services is provided through a network of 1,438 fixed point libraries and 87 mobile libraries throughout Australia, one service point for every 12,730. Over 65% are open for more than 30 hours each week and of these 27% open more than 45 hours per week.

Public Libraries are an important community access point to the wealth of information available via the Internet and have responded rapidly to the community's needs to access electronic information, with 54% of service points providing public Internet access compared to only 20% in 1996-97. At 30 June 2001, there are 3,500 public access terminals provided to enable Internet access, over five times the number provided in 1996-97. In addition a further 1,446 public access computer terminals are provided for word processing, CD-ROM use etc.

Library collections of more than 38.5 million items (2.0 items per person) were made available for the use of the community and over \$78.6 million was spent on ensuring that these collections remain up to date and relevant. More than 54% of public library collections are more than 5 years old.

168.6 million items were lent to the 9.5 million registered members of the library. While overall loans have increased a state-by-state analysis shows a decline in all states and territories with the exception of Queensland, Victoria and Western Australia.

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<sup>1</sup> fte - full time equivalent staff

**Table 1 – Services**

	<b>1996-97</b>	<b>1997-98</b>	<b>1998-99</b>	<b>1999-00</b>	<b>2000-01</b>
Total Loans	160,277,548	163,435,210	168,045,422	166,320,742	168,644,545
Value of items lent <sup>2</sup>	n.a.	n.a.	n.a.	\$1,732m	\$957.4m
Loans per head of population	8.8	8.7	8.9	8.7	8.7
Total information enquiries	n.a.	5,988,491	8,125,541	10,485,572	7,817,700
Information Enquiries per 10,000 persons	n.a.	4,343	5,300	5,939	4,027
Internet terminals per 10,000 persons	0.38	0.64	1.21	1.57	1.8

**Table 2 – Customers**

	<b>1996-97</b>	<b>1997-98</b>	<b>1998-99</b>	<b>1999-00</b>	<b>2000-01</b>
Customers per month (excluding WA)	5,627,448	6,249,288	6,679,619	6,613,555	7,098,380
Customer visits per head of population	4.1	4.9	4.9	4.6	4.39
Registered Library Members	9,495,282	9,231,590	9,585,262	9,579,496	9,509,174
Members as a percent of total population	52%	49%	51%	50%	49%
Percent Adult Members	n.a.	75%	76%	78%	81%
Percent Junior Members	n.a.	23%	23%	22%	19%

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<sup>2</sup> Based on the estimated value of collections in the ACT, Tasmania and WA. Actual values of individual state collections cannot be imputed from this figure.

**Table 3 – Collections & Resources**

	<b>1996-97</b>	<b>1997-98</b>	<b>1998-99</b>	<b>1999-00</b>	<b>2000-01</b>
Total number of library materials	36,767,511	37,308,960	35,874,197	37,533,869	38,586,414
Total number of Public Access Internet Terminals	689	1,199	2,300	3,011	3,527
Number of Public Access Computers for Word Processing etc	n.a.	n.a.	1,858	1,934	1,446
Library materials per head of population	2.01	1.99	1.89	1.96	2
Total library materials expenditure	\$65,482,901	\$70,875,153	\$73,588,653	\$76,054,882	\$78,587,362
Collection value	n.a.	n.a.	n.a.	\$390,795,352	\$219,054,370
Library Materials expenditure per capita	\$3.58	\$3.78	\$3.88	\$3.97	\$4.05
Percent of resources purchased in last 5 years	n.a.	51%	50%	45%	45.9%

**Table 4 – Service Points**

	<b>1996-97</b>	<b>1997-98</b>	<b>1998-99</b>	<b>1999-00</b>	<b>2000-01</b>
Number of Service Points (including each mobile library <sup>3</sup> as a single service point) <sup>4</sup>	1,529	1,525	1,486	1,525	1,525
Population served per service point	11,974	12,282	12,764	12,562	12,730
Service Points per 10,000 persons	0.84	0.80	0.78	0.80	0.79
Libraries open more than 45 hrs per week	n.a.	25%	26%	27%	28.1%
Libraries open 30 to 44 hrs per week	n.a.	35%	38%	37%	38.4%
Libraries open 10 to 29 hrs per week	n.a.	27%	25%	24%	24.9%
Libraries open less than 10 hrs per week	n.a.	13%	11%	12%	8.6
Percent of service points with Internet terminals	20%	39%	58%	53%	64%

<sup>3</sup> 84 mobile libraries visit 1,235 locations.

<sup>4</sup> Access to library services is also provided through 97 deposit stations.

**Table 5 – Staff**

	<b>1996-97</b>	<b>1997-98</b>	<b>1998-99</b>	<b>1999-00</b>	<b>2000-01</b>
Total Staff (full time equivalent)	6,031	6,208	6,060	6,510	6,670.72
Population served per staff member	3,035	3,017	3,130	2,943	2,910
Staff members (FTE) per 10,000 residents.	3.29	3.31	3.19	3.40	3.48
Loans per full-time equivalent staff member	26,574	26,328	27,732	25,548	25,281

**Table 6 – Expenditure**

	<b>1996-97</b>	<b>1997-98</b>	<b>1998-99</b>	<b>1999-00</b>	<b>2000-01</b>
Total Expenditure on Public Library Services	\$456,326,000	\$468,380,000	\$489,384,000	\$502,399,000	\$565,900,000
Public Library expenditure per capita	\$24.93	\$25.00	\$25.80	\$26.23	\$25.10

## 2 Comparative Data

### 2.1 Items lent

While overall loans have increased state by state analysis shows a different picture with loans increasing by over 13% in Queensland, 12.7% in Victoria and 4.9% in West Australia over the past five years while loans have declined in Australian Capital Territory, New South Wales, the Northern Territory, South Australia and Tasmania. Over half of all loans are made in Victoria and New South Wales.

South Australia has the highest loans per capita and Queensland, Tasmania and Victoria were all above the Australian average.

**Table 7 – Total items lent**

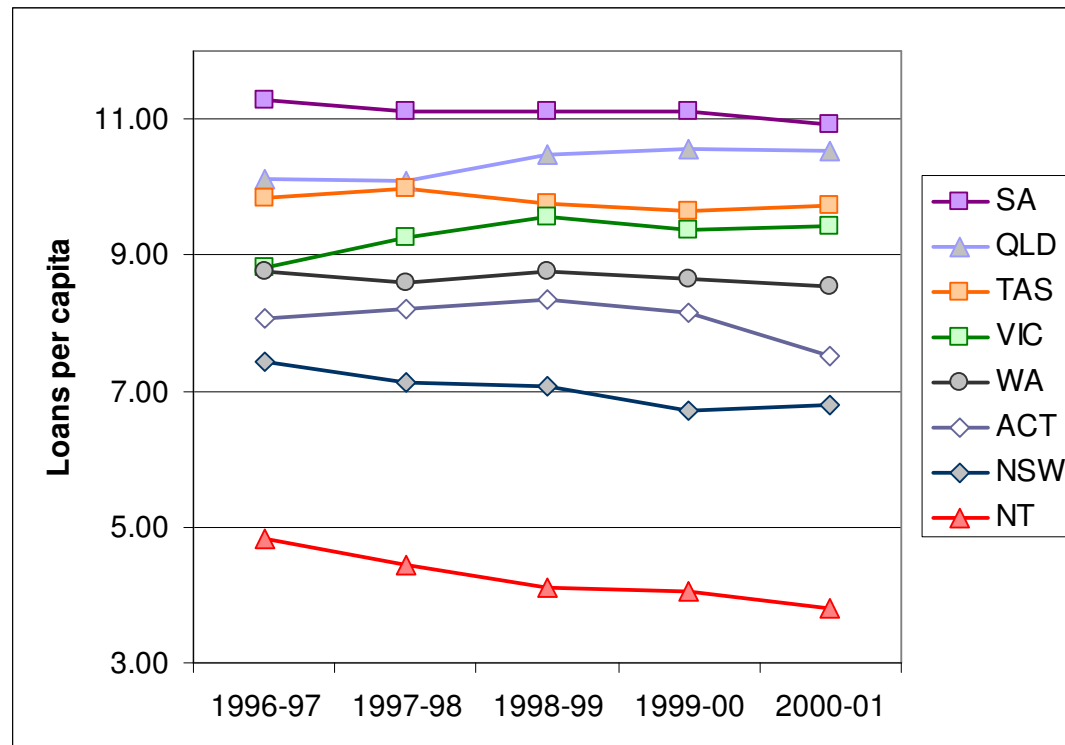
	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Australia
1996-97	2,488,832	46,153,231	878,570	33,821,984	16,634,780	4,671,987	40,159,824	15,468,340	160,277,548
1997-98	2,525,731	45,143,246	843,421	34,869,045	16,533,609	4,700,855	43,081,503	15,737,800	163,435,210
1998-99	2,592,059	45,416,511	791,376	36,750,098	16,610,653	4,594,024	45,002,065	16,288,636	168,045,422
1999-00	2,530,590	43,432,152	549,895	37,681,542	16,660,187	4,538,743	44,631,200	16,296,433	166,320,742
2000-01	2,402,413	44,698,986	753,519	38,222,570	16,491,508	4,585,325	45,263,064	16,227,160	168,644,545
change 96-01	-3.5%	-3.2%	-14.2%	13%	-1%	-1.9%	12.7%	4.9%	5.2%

**Table 8 – Items lent per person**

	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Australia
1996-97	8.07	7.44	4.83	10.13	11.28	9.85	8.81	8.76	8.75
1997-98	8.20	7.13	4.44	10.10	11.12	9.97	9.26	8.60	8.73
1998-99	8.36	7.08	4.10	10.46	11.13	9.77	9.55	8.75	8.86
1999-00	8.14	6.72	4.05	10.57	11.12	9.65	9.36	8.65	8.69
2000-01	7.52	6.80	3.81	10.53	10.91	9.72	9.42	8.54	8.69
Change 1996-97 to 2000-01	-6.8%	-8.6%	-21.2%	4.0%	-3.3%	-1.3%	7.0%	-2.6%	-0.8%



Figure 1 – Items lent per capita



## 2.2 Expenditure on Public Library Services

Funding provided for public libraries has increased substantially over the past five years with an overall increase of 24%. The most significant increases have been in Queensland and the Australian Capital Territory and West Australia. In addition to the amounts shown significant capital expenditure on facilities is also provided for example in 2000-01 an additional \$37.5m was spent on capital works to improve Australian Public Libraries.

Funding levels vary considerably with four states and territories (Australian Capital Territory, New South Wales, Northern Territory, and West Australia) providing expenditure per capita contributions in excess of the national average.

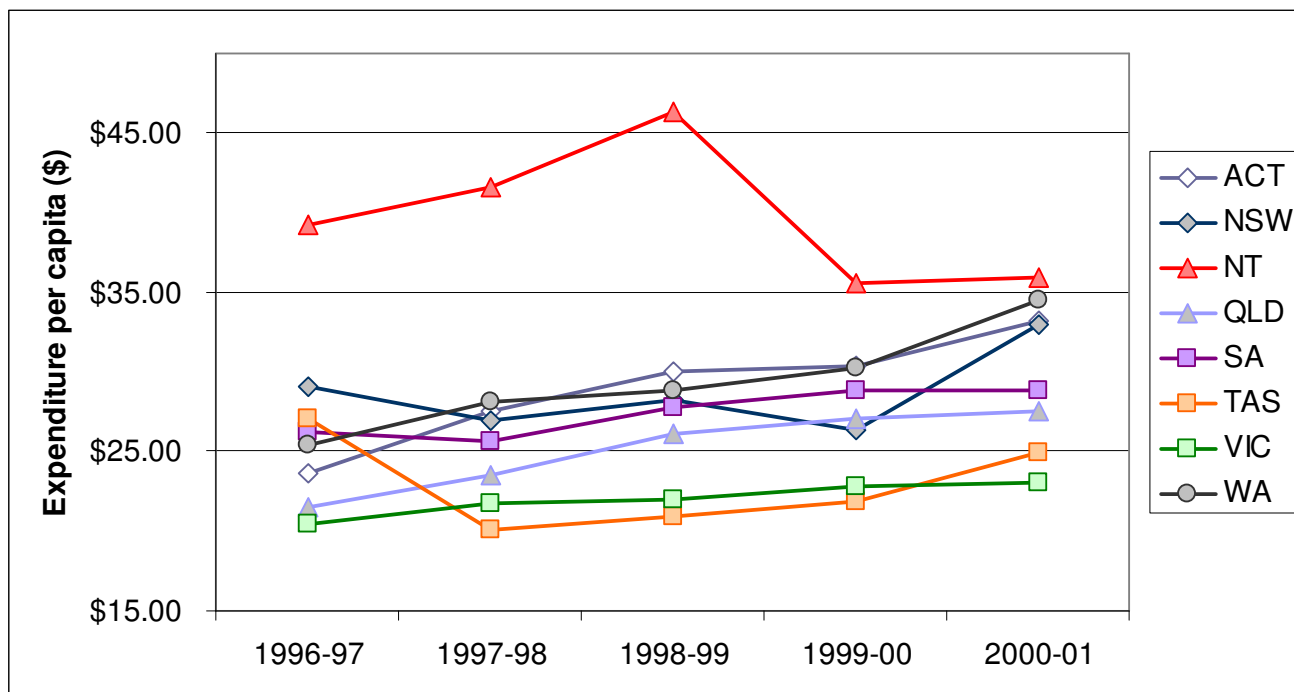
**Table 9 – Expenditure on Public Library Operations (including the purchase of library materials)**

	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Australia
<b>1996-97</b>	\$7,284,514	\$180,329,633	\$7,138,256	\$71,854,493	\$38,752,075	\$12,830,408	\$93,355,145	\$44,781,887	<b>\$456,326,411</b>
<b>1997-98</b>	\$8,469,692	\$170,799,312	\$7,904,745	\$81,079,022	\$38,141,814	\$9,485,137	\$101,046,881	\$51,453,566	<b>\$468,380,169</b>
<b>1998-99</b>	\$9,309,652	\$181,201,621	\$8,930,880	\$91,572,837	\$41,405,962	<i>n.a.</i>	\$103,347,070	\$53,615,670	<b>\$489,383,692</b>
<b>1999-00</b>	\$9,454,290	\$170,261,906	\$6,951,062	\$96,696,125	\$43,205,908	\$10,264,016	\$108,558,088	\$57,007,548	<b>\$502,398,943</b>
<b>2000-01</b>	\$9,309,000	\$216,837,435	\$7,096,087	\$100,024,064	\$43,607,310	\$11,782,171	\$110,687,897	\$65,593,229	<b>\$564,937,193</b>
<b>change</b>	<b>27.8%</b>	<b>20.2%</b>	<b>-1%</b>	<b>40.6%</b>	<b>12.5%</b>	<b>-8.2%</b>	<b>18.6%</b>	<b>46.5%</b>	<b>24%</b>

**Table 10 – Expenditure per capita**

	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Australia
<b>1996-97</b>	\$23.63	\$29.06	\$39.26	\$21.52	\$26.29	\$27.05	\$20.47	\$25.37	<b>\$24.93</b>
<b>1997-98</b>	\$27.49	\$26.97	\$41.62	\$23.48	\$25.66	\$20.11	\$21.71	\$28.13	<b>\$25.01</b>
<b>1998-99</b>	\$30.01	\$28.26	\$46.30	\$26.07	\$27.73	<b>\$20.96</b>	\$21.93	\$28.81	<b>\$25.80</b>
<b>1999-00</b>	\$30.42	\$26.34	\$35.56	\$27.11	\$28.85	\$21.82	\$22.78	\$30.26	<b>\$26.23</b>
<b>2000-01</b>	\$33.16	\$32.98	\$35.88	\$27.84	\$28.85	\$24.97	\$23.04	\$34.50	<b>\$29.15</b>
<b>change</b>	<b>40%</b>	<b>13%</b>	<b>-9%</b>	<b>29%</b>	<b>10%</b>	<b>-8%</b>	<b>13%</b>	<b>36%</b>	<b>17%</b>

Figure 2 – Expenditure on Public Library Services per capita



## 2.3 Public Access Internet Terminals

Public Libraries have responded rapidly to the communities need to access electronic information with the number of public access Internet terminals provided nationally increasing from 689 in 1996-97 to over 3,500 in 2000-01 an increase of over 400%.

The national level of provision is 1.8 terminals per 10,000 persons. Northern Territory and South Australia provide 3.3 and 3.2 terminals per 10,000 persons respectively while New South Wales (1.4) and the Australian Capital Territory (1.1) have the lowest rates of provision.

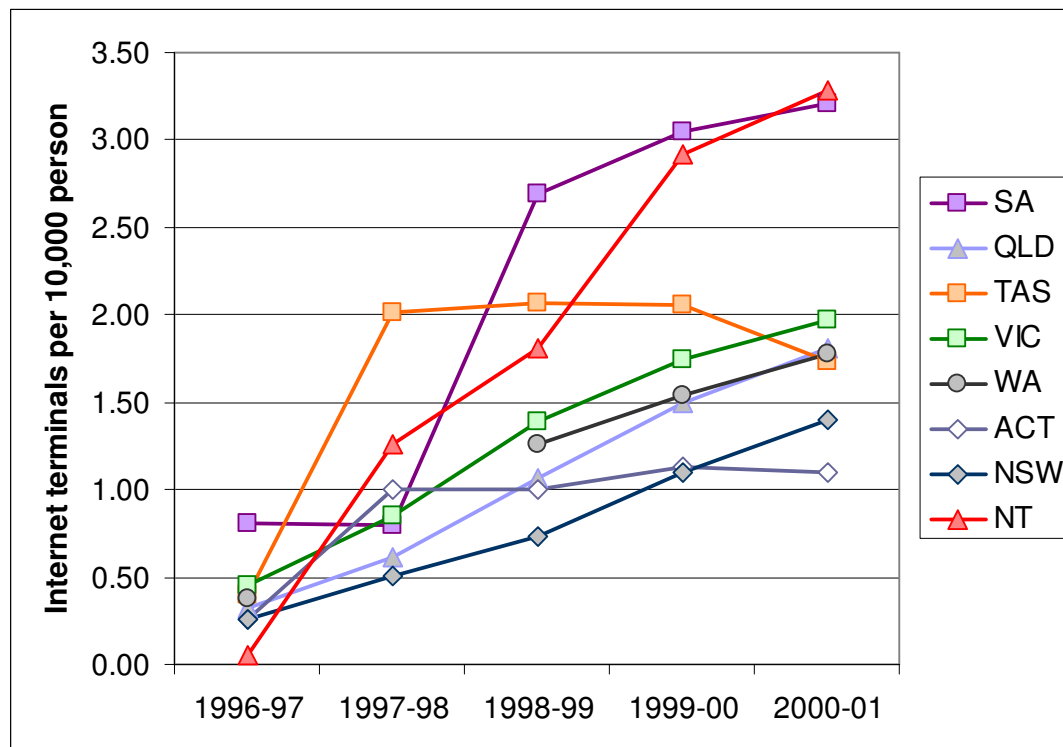
**Table 11 – Public Access Internet Terminals provided in Australian Public Libraries**

	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Australia
1996-97	8	161	1	109	119	19	206	66	689
1997-98	31	319	24	213	119	95	398		1,199
1998-99	31	469	35	376	402	97	655	235	2,300
1999-00	35	711	57	534	457	97	829	291	3,011
2000-01	35	918	65	658	485	82	946	338	3,527
change 96-01	338%	470%	6400%	504%	308%	332%	359%	412%	412%

**Table 12 – Public Access Internet terminals per 10,000 persons**

	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Australia
1996-97	0.26	0.26	0.06	0.33	0.81	0.40	0.45	0.37	0.38
1997-98	1.01	0.50	1.26	0.62	0.80	2.01	0.86		0.64
1998-99	1.00	0.73	1.81	1.07	2.69	2.06	1.39	1.26	1.21
1999-00	1.13	1.10	2.92	1.50	3.05	2.06	1.74	1.54	1.57
2000-01	1.10	1.40	3.29	1.81	3.21	1.74	1.97	1.78	1.82
Change 1996-97 to 2000-01	322%	438%	5875%	455%	297%	334%	336%	376%	383%

Figure 3 – Public Access Internet terminals per 10,000 persons



### 3 Public Libraries Services in Australia

Public Library services are delivered by a variety of administrative arrangements. These vary both between and within each State and Territory, ranging from services wholly delivered by the State / Territory through to services wholly delivered by local government.

#### Australian Capital Territory

The Australian Capital Territory is a single administrative entity that combines both State and Local Government functions. Community Service and Information within the Department of Urban Services is responsible for the delivery of library services to the community and government.

**Policy & Analysis** monitors the delivery of a range of library and information services. The section manages library assets, collects and analyses performance measures, benchmarks services, develops policy and provides advice for government on library and information services.

The **ACT Library & Information Service** delivers public library services to the community and also provides specialist information services through the ACT Assembly Library, Women's Information & Referral Centre and ACT Heritage Library. Two ACT public library branches are joint use facilities with ACT Department of Education Colleges.

All libraries are connected to a high speed network enabling access to the Library Management System, the Internet and a range of Information Resources.

#### New South Wales

Public library services in New South Wales include a mixture of independent (or stand alone) library services operated by a single local government authority and regional libraries where up to 12 local councils have entered into an agreement to provide a combined service. All 177 local councils in NSW have adopted the *Library Act 1939*.

The State Library of New South Wales is responsible for administering the *Library Act 1939* and *Library Regulation 1995*. Local councils and their library services are autonomous and self governing. The State Government funds public library services via a subsidies and an annual grants program. The subsidy payments are based on population, isolation, and demographic factors.

The State Library's Public Libraries Branch provides a range of services to the New South Wales public library network. Branch responsibilities include:

- management of the Library Development Grants program and the allocation and payment of subsidies and grants;
- monitoring public library compliance with the *Library Act 1939* and the *Library Regulation 1995* and providing advice and guidance;
- collecting, collating and distributing public library statistical and other information;
- providing a continuing education / training / seminar / workshop program for public library staff;
- providing information and advisory services on all aspects of the provision, control and management of public library services;
- managing a research program on behalf of the public library network; and
- providing specialist advice in the areas of technology; evaluation; information services, children's and young adult services, multicultural services, and library promotion.

## **Northern Territory**

The Northern Territory is unique in the range of services and support provided to public libraries, including those in small and remote Aboriginal communities. The Northern Territory Government, through Northern Territory Library and Information Service (NTLIS), provides direct and indirect funding to enable the operation of all Territory public library services.

NTLIS provides a centralised model of support to the Public Library Network of the NT (PLNT). The PLNT network comprises 27 public libraries of varying sizes, ranging from the Darwin Public Library Information Service, with 4 branches servicing a population of 72,000 to Peppimenarti a small remote community with a population of 249. In addition, some centralised support services are provided by NTLIS to a number of secondary schools and college libraries within the Territory.

A Country Borrowers Service is operated for those living in small and isolated communities and stations unable to access public libraries. The service is operated in conjunction with the Alice Springs and Tenant Creek Public Libraries in the centre and by NTLIS in the Top End. The service provides a regular exchange of books and other resources to individuals on a free basis.

Other services provided by NTLIS include the Northern Territory Library, Parliamentary Library Service and the Government Libraries and Information Service (GLIS). GLIS comprises 5 specialised library clusters (Law & Justice; Education; Natural Resources & Environment; Planning & Development; and Arts & Culture) providing a seamless information service to government agency staff throughout the NT.

## **Queensland**

123 Queensland local governments and five Aboriginal community Councils offer free library services throughout Queensland.

The Library Board of Queensland administers the library service through the Cash Grants scheme to Independent public library services and through the operations of the Country Lending Service. The cash grant scheme provides funding on a weighted per capita formula to 39 library services. The grant is tied to the purchase of library stock with up to 5% being available for the processing of library materials.

The Country Lending Service libraries receives subsidy in kind whereby 84 local governments with populations of 20,000 or less are allocated a minimum of one book per capita by the Public Libraries Division of the State Library of Queensland. These books are exchanged on a minimum basis of 25% per year. The exchange rate varies according to population size from a one yearly exchange turnover to a 4 yearly rate.

The Public Libraries Division provides:

- advisory and consultancy services and training on all aspects of library management, including special needs services
- state-wide distribution of resources to meet the needs of the whole community, including specialised resources, reference services and interlibrary loans
- facilitation of public library networking and resource-sharing throughout Queensland, including effective application of information technologies to enhance accessibility to global resources

## South Australia

There are 138 public libraries in South Australia, representing 69 Local Government Authorities. In the cases where no council exists, the Libraries Board of South Australia provides the full operational subsidy.

Forty-nine of the rural libraries in South Australia are in very small communities. In order to provide appropriate services to these communities, the Libraries Board and the local government authority join with the Department of Education, Training and Employment to operate very successful School Community Libraries.

The State Government of South Australia provides funds for the provision of public library services through an agreement between the State Government and the Local Government Association of South Australia.

The funds allocated to public libraries by the South Australian Government are administered by the Libraries Board of South Australia, under the **Libraries Act 1982** and the *Public Libraries, Audio Visual and Community Information Agreement*. From these funds, the Libraries Board allocates to libraries an untied operating grant, a materials grant and fixes the PLAIN Central Services budget. The majority of the materials grant is spent through the PLAIN system, to capture maximum discounts and efficiencies through economies of scale.

PLAIN Central Services manages the complex task of centralised selection, acquisitions, cataloguing and distribution for South Australian libraries on behalf of client libraries, with the librarians in the field managing their collection development activities and leaving the actual acquisitions, cataloguing and distribution to the staff of PLAIN. The PLAIN system provides on-line Inter-Library Loans, the state-wide Video and Film booking service and a state-wide delivery system. Staff at PLAIN undertake a wide range of research and development roles with public librarians.

## Tasmania

The State Library of Tasmania is a statewide library and information service which delivers its services through a network of seven city libraries, 41 branch libraries and five reference and specialist collections.

Providing for the information, education, cultural and recreational reading needs of the Tasmanian community, resources include:

- lending and general reference collections;
- Tasmania, collections of rare and specialist items;
- education resource and media collections; and
- a range of electronic information resources.

The libraries are linked by the Tasmanian Automated Library and Information System (TALIS) automated catalogue and electronic information services.

Eight senior secondary colleges, 157 schools and 10 Institute of TAFE Tasmania libraries and seven community libraries are also connected to TALIS.



Library services are tailored for people with special needs. Resources include large-print books, recorded books, foreign language materials and video and audio formats. Delivery of these resources is provided through a volunteer courier system for home library clients and through the integrated library network. Physical access to library services for people with disabilities is of major importance.

The Tasmanian Library Advisory Board, the Allport Library and Museum of Fine Arts Management Committee and the Friends Groups of particular libraries provide community input into library services.

Community groups are assisted through the provision of meeting rooms, display areas and services such as *Tasmania Online* and Tasmania's CommunityNet (TCN) which provides information about the community and its organisations.

*Tasmania Online* provides a comprehensive online index to Tasmanian content and is the official entry point to the Tasmanian Government via the web.

## **Victoria**

There are 42 public library services in Victoria, covering all 78 municipalities. Two types of public library services operate in the State: single service municipalities (26) and regional library corporations (16). Single services are run by their municipalities and are mainly located in metropolitan Melbourne. Regional libraries are two or more councils which have agreed to provide services jointly. Regional library corporations are constituted under the **Local Government Act 1989** and have the same operating and reporting structures as municipal councils. Services to people with print disabilities through the Libraries of the Royal Victorian Institute for the Blind and Vision Australia are also included as public library services.

Specific responsibility for public library policy in Victoria rests with the Minister for Local Government who is advised by a Ministerial Advisory Council on Public Libraries. The Office of Local Government is responsible for administering core public library funding; the collection of public library statistics and benchmarks and regional library corporations legislation, and has as a priority area ongoing networking with public libraries, the State Library of Victoria, and key industry groups. The Office of Local Government is part of the Department of Infrastructure.

Under the Libraries Act 1988 the Library Board of Victoria retains the following functions in relation to the wider library network: to oversee cooperation in programs with libraries and information organisations to promote access to library and information resources; and to exercise leadership and promote high standards in the provision of library and information services; and to provide advice and information to the Minister on any matter concerning libraries and information organisations. It continues to work collaboratively with the public library network through the coordination by the State Library of Victoria of a range of programs aimed at enhancing and developing the state-wide provision of library services. These state-wide programs include marketing the public library network; a comprehensive training and development program for public library staff; touring literary programs; children's programs; research initiatives and business case development.

## **Western Australia**

Public library services in Western Australia are provided through a partnership between the State Government, represented by the Library Board of WA, and local government authorities. The local government authority provides the library building, staff and operating costs, while the Library Board is responsible for acquiring and preparing shelf ready stock delivered to public libraries. The Library Board also provides extensive catalogues, indexes, training, consultancy, regional subsidies and back-up services in the form of special collections, information and reference services and inter library loan services.

## **Western Australia (cont.)**

Library materials are supplied to public libraries at a minimum standard of 1.25 per capita, with the minimum size being 1,025. Library stocks range from this minimum in small country libraries to 60,000 in the largest libraries. The public library stock is treated as an integrated state-wide collection and remains the property of the Library Board of WA. Stock is not allocated to a library on a permanent basis, but is circulated throughout the State on a regular basis at an agreed annual turnover percentage. This enables library collections to be constantly refreshed with different stock (new and used) and ensures that the collection is not "read out". The State Library of Western Australia acts as a clearinghouse for the circulation of the stock between libraries.

There are 144 local government authorities in Western Australia, including Christmas Island and the Cocos Islands. These authorities operate most of the State's 234 public libraries. In addition some other organisations are recognised as "participating bodies" and they provide specialised services to people with visual impairment (through the Association for the Blind) and library services in prisons.

## 4 Data Sources

This statistical report has been compiled on behalf of the Council of Australian State Libraries (CASL) by Public Library Services, State Library of Queensland using data supplied by the authority responsible for public library services in each State and Territory.

The data used to prepare this report is available from each individual State or Territory authority. Please note that it is difficult to use this data to compare library services with each other due to the widely varying social and geographic criteria applying from State to State and within each State. These conditions create differing demands and needs which affect the type and scope of public library services provided. Further difficulties in comparing data are caused by the diverse service delivery methods used to provide public library services. It should be noted that the data may vary from that published separately by the States.

For further information on the data please contact:

Policy & Analysis  
ACT Department of Urban Services  
PO Box 158  
Canberra ACT 2601.

Northern Territory Library and Information Service  
Department of Corporate and Information Services  
GPO Box 42  
Darwin NT 0801

PLAIN Central Services  
8 Milner St  
Hindmarsh SA 5007

Office of Local Government  
Department of Infrastructure  
Level 19 Nauru House  
80 Collins St  
Melbourne Victoria 3000.

Public Libraries Branch  
State Library of New South Wales  
Macquarie St  
Sydney NSW 2000

Public Library Services  
State Library of Queensland  
PO Box 3815  
South Brisbane Qld 4101

Public Library Services  
State Library of Tasmania  
91 Murray Street  
Hobart Tasmania 7000

The State Library of Western Australia  
Alexander Library Building  
Perth Cultural Centre  
Perth WA 6000

## 5 2000-01 Data & Indicators

2000-01	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	AUSTRALIA
Expenditure on Public Libraries (excluding library materials and capital purchases)	\$8,300,000	\$175,045,886	\$6,373,727	\$76,737,582	\$33,693,022	\$10,338,956	\$89,372,517	\$57,747,631	\$457,609,321
Expenditure on Library Materials	\$1,009,000	\$21,561,714	\$722,360	\$18,435,400	\$6,254,695	\$1,443,215	\$21,315,380	\$7,845,598	\$78,587,362
State Govt. costs directly related to the delivery of public library services not included above	\$0	\$20,229,835	\$0	\$4,851,082	\$3,659,593	\$0	\$0	\$0	\$28,740,510
Total Expenditure on Public Library Services	\$9,309,000	\$216,837,435	\$7,096,087	\$100,024,064	\$43,607,310	\$11,782,171	\$110,687,897	\$65,593,229	\$564,937,193
Total State/Territory costs related to the delivery of public library services	\$9,309,000	\$20,229,835	\$5,027,304	\$20,624,025	\$14,480,155	\$11,782,171	\$23,949,821	\$12,207,969	\$117,610,280
State/Territory Funding as a percent of Public Library Expenditure	100%	9%	71%	21%	33%	100%	22%	19%	21%
Capital Expenditure on Public Libraries (not including library materials)	\$1,601,000	\$10,922,236	\$289,598	n/a	\$7,801,353	\$492,454	\$6,547,464	\$9,860,051	\$37,514,156
No of qualified librarians (fte)	31.00	780.85	14.00	304.00	252.47	47.70	509.30	271.7	2211.02
Total staff (fte)	95.20	2,182.24	94.00	1158.00	666.78	160.70	1463.40	850.40	6670.72
Total number of library materials	701,434	13,585,627	392,874	7,560,978	3,716,247	683,209	8,789,728	3,156,317	38,586,414
Collection Value (\$)	n/a	n/a	n/a	\$151,219,560	\$27,585,004	\$6,940,562	n/a	\$33,309,244	\$219,054,370
Average value of items in the collection	n/a	n/a	n/a	\$20.00	\$7.42	\$10.16	n/a	\$10.55	\$5.68
Percent of collection purchased in previous 5 years	39.0%	44.7%	n/a	58.0%	37.6%	34.9%	49.3%	58.0%	45.9%
No. of fixed point libraries	8	383	31	307	128	48	296	237	1,438
No. of mobile libraries	1	28	0	16	10	0	31	1	87
No of service points (including Book Mobiles)	9	411	31	323	138	48	327	238	1,525
No. of deposit stations (small unstaffed collections)	0	97	0	0	43	0	n/a	0	140
No. of locations served by mobile libraries	35	457	0	181	n/a	0	594	3	1,270
Service Points open 45 hours or more	7	134	6	56	41	8	12	65	329
Open 30 - 44 hours	2	116	9	108	78	9	18	110	450
Open 10 - 29 hours	0	98	14	101	8	26	14	31	292
Open less than 10 hours	0	18	2	54	1	5	0	21	101
<i>Total with opening hours specified</i>	9	366	31	319	128	48	44	227	1,172
Not specified	0	45	0	4	10	0	283	11	353
Total Hours per week	423	15,281	1,001	10,336	5,884	1,190	10,835	8,411	53,360
<i>check</i>	21,125	764,071	50,050	516,800	294,200	59,475	541,750	420,550	2,668,021
Total hours open per annum	21,125	794,634	39,424	499,250	294,220	59,475	563,420	428,961	2,700,509
Total circulation	2,402,413	44,698,986	753,519	38,222,570	16,491,508	4,585,325	45,263,064	16,227,160	168,644,545
Total library visits	1,688,200	27,578,175	1,030,964	16,862,531	10,582,232	2,664,220	24,774,239	0	85,180,561
Customers per month	140,683	2,298,181	85,914	1,405,211	881,853	222,018	2,064,520	0	7,098,380
Number of Reference / Information Enquiries	n/a	2,171,243	54,579	1,217,317		296,310	2,858,951	1,219,300	7,817,700
No. of registered library users	124,101	3,209,654	90,551	1,658,015	925,947	151,112	2,415,903	1,005,738	9,581,021
Adult Members 65 and over	9,159	n/a	n/a	n/a	n/a	n/a	300,660	n/a	309,819
Adult Members 20 - 64 (or age not specified)	77,896	2,189,661	n/a	1,248,490	714,964	n/a	1,167,160	812,219	6,210,390
Young Adult (definition varies usually 15 - 20)	14,403	87,439	n/a	n/a	n/a	n/a	n/a	n/a	101,842
Junior Members (definition varies usually <15)	21,293	611,761	n/a	406,726	210,983	n/a	107,698	180,923	1,539,384
Not Specified	0	281,028	90,551	0	0	151,112	763,816	0	1,286,507
Other	1,350	39,765	n/a	2,799	n/a	n/a	76,569	12,596	133,079
<i>Total with age specified</i>	122,751	2,888,861	0	1,655,216	925,947	n/a	1,575,518	993,142	8,161,435
No. of Service Points with Public Access Internet Terminals at 30 June 01	9	98	29	252	128	45	271	140	972
No of Public Access Internet Terminals provided at 30 June 2001	35	918	65	658	485	82	946	338	3,527
Number of Catalogue Terminals provided	31	927	n/a	571	334	64	n/a	n/a	1,927
Number of other Public Access Computer Terminals Provided	15	370	59	342	336	44	280	n/a	1,446
Total Public Use computer terminals	81	2,215	124	1,571	1,155	190	1,226	338	6,900

## 2000-01 Summary & %'s of Data & Indicators

2000-01	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	AUSTRALIA
Total Expenditure on Public Library Services (\$m)	\$9.3	\$216.8	\$7.1	\$100.0	\$43.6	\$11.8	\$110.7	\$65.6	\$564.9
Public Library expenditure per head of population (excluding library materials)	\$30.00	\$29.70	\$32.23	\$22.48	\$24.71	\$21.91	\$18.60	\$30.37	\$25.05
Library Materials expenditure per head of population	\$3.16	\$3.28	\$3.65	\$5.08	\$4.14	\$3.06	\$4.44	\$4.13	\$4.05
No of Librarians (FTE) per 10,000 persons	0.97	1.19	0.71	0.84	1.67	1.01	1.06	1.43	1.14
Total Staff (FTE) per 10,000 persons	2.98	3.32	4.75	3.19	4.41	3.41	3.05	4.47	3.44
Population served per staff member	3,354	3,013	2,104	3,134	2,267	2,936	3,283	2,236	2,910
Loans per fte staff	25,235	20,483	8,016	33,007	24,733	28,533	30,930	19,082	25,281
Library materials per head of population	2.2	2.1	2.0	2.1	2.5	1.4	1.8	1.7	2.0
Population served per service point	35,480	15,998	6,380	11,235	10,955	9,829	14,693	7,988	12,730
Service Points per 100,000 persons	2.8	6.3	15.7	8.9	9.1	10.2	6.8	12.5	7.9
More than 45 hrs per week	77.8%	36.6%	19.4%	17.6%	32.0%	16.7%	27.3%	28.6%	28.1%
30 to 44 hrs per week	22.2%	31.7%	29.0%	33.9%	60.9%	18.8%	40.9%	48.5%	38.4%
10 to 29 hrs per week	0.0%	26.8%	45.2%	31.7%	6.3%	54.2%	31.8%	13.7%	24.9%
less than 10 hrs per week	0.0%	4.9%	6.5%	16.9%	0.8%	10.4%	0.0%	9.3%	8.6%
Circulation per capita	7.5	6.8	3.8	10.5	10.9	9.7	9.4	8.5	8.7
Value of items lent (\$m)	n/a	\$0.0	\$0.0	\$764.5	\$122.4	\$46.6	\$0.0	\$171.2	\$957.4
Customer visits per head of population	5.29	4.19	5.21	4.65	7.00	5.65	5.16	0.00	4.39
Ave. hours open per week per service point	46.9	37.2	32.3	32.0	42.6	24.8	33.1	35.3	35.0
Loans per volume held	3.4	3.3	1.9	5.1	4.4	6.7	5.1	5.1	4.4
Percent of population who are Library Members	39%	49%	46%	46%	61%	32%	50%	53%	49%
Percent Adult Members (15 and over)	83%	79%	n/a	n/a	77%	n/a	93%	82%	81%
Percent Junior Members (<15)	17%	21%	n/a	n/a	23%	n/a	7%	18%	19%
Internet terminals per 10,000 persons	1.1	1.4	3.3	1.8	3.2	1.7	2.0	1.8	1.8
Service points with Internet terminals	100%	24%	94%	78%	93%	94%	83%	59%	64%
Information Enquiries per 10,000 persons	n/a	3,302	2,760	3,354	0	6,280	5,950	6,413	4,027

2000-01	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	AUSTRALIA
Population June 2001 – Australian Demographic Statistics – 3239.0.55.001 Dec 02	319,317	6,575,217	197,768	3,628,946	1,511,728	471,795	4,804,726	1,901,159	19,413,240